# Manual
# Setting up
# Multi-Window-Manager
# MDM
Software Version 2.4 and
some function with 2.5x and 2.6x

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**Version history**

| 2.0 | | J.Bullacher | Manual split into two different manuals. A hardware set up and software set up manual. Changes for Model D, removed older model versions. Overlapping in 'Administration'. |
|-----|-------------|-------------|-----|
| 2.1 | | J.Bullacher | Added 'Annotations' in on-screen user interface |
| 2.2 | 1.10.2018 | J.Bullacher | Chapter 3.2.5: Added Reset admin password Chapter 3.4.2: Added Input Stitching Chapter 3.4.4.1: Added Color Model YCbCr Chapter 3.2 TouchUI, in button arrangement tab, buttons are arranged as defined in the 'settings' tab. Chapter 3.2.3.2: larger font for on-screen menu. |
| 2.3 | 12.04.2019 | J.Bullacher | Chapter 4. With new 'Modern TouchUI interface' |
| 2.4 | 03.07.2019 | J.Bullacher | Added 'Fullscreen' and 'exchange with input channel' in Chapter 5.0 On-screen user interface. |
| 2.5 | 29.7 2019 | J.Bullacher | From this version on all changes are for MDM software version 2.5.x. Version 2.4.x gets bug fixes only, no new features. New feature for version 2.5.2: in chapter 3.2.2 'Display settings' added 'extended desktop' and correct the license handling. |
| 2.6 | 2.10.2019 | J. Bullacher | For software version 2.5.3 only: New feature: beta version: Streaming see chapter 3.4.5 Virtual Inputs. Extended features: Shrink Curve for region in chapter 3.4.4.1 Hardware tab New 'DNS' entry in chapter 3.2.4.1 New FPGA firmware for MDI-7 and MDI-5 |
| 2.7 | 31.10.2019 | J.Bullacher | Clarified usage of 'Shrink Curve' algorithm. |
| 2.8 | 15.11.2019 | J.Bullacher | Virtual Channels Chapter 3.4.5 added streaming and made corrections |
| 2.9 | 10.02.2020 | J.Bullacher | Added link to latest software versions and mouse driver. |
| 2.10 | 27.04.2020 | J.Bullacher | Reviewed the document and corrected internal links. Chapter 3.2.1.5 added: 'Screens', 2 or 4 sub-screens per input and Center inputs. Updated Figure 34: Channel Details. |
| 2.11 | 21.09.2021 | J.Bullacher | New major release 2.6.0 Includes streaming; uses new Linux version: bullseye Changed: chapter 3.4.5 Virtual Inputs; all inputs can now use streaming and included NDI protocol. Opened port 5353 for mDNS Responder. |
| 2.12 | | | Added: 'Device Name' in 'Configuration' Tab. Added output streams in chapter 3.2.2 'Select Display Arrangement' Added Audio in/out in 'Display Settings' and Virtual channels'. Manufacturing date of the MDM must be October 2021 or newer. |
| 2.13 | 14.03.2022 | J.Bullacher | New release 2.6.2 added 'dynamic mode' in 'Display Arrangement' tab. |

| | | | Experimental implementation of a YouTube Stream, selectable in 'Display Arrangements'. |
|---|---|---|---|

## Table of contents

## List of all FIGURES

## List of all Tables

# 1. Glossary

**Input Channel**

The physical input of a video stream. It is connected to the output of a PC or other video source. It is either a DVI or analog signal.

**Virtual Channel**

Similar to an input channel, but the input signal does not come through a connector. The input information may come through the network (Text, streaming etc.).

**Output Monitor**

When a 'set' is selected, it is the monitor on which all input channels are displayed during set-up and after arrangement.

**Channel enable**

When a channel is enabled and all parameters are set up, it is visible in the arrangement window and can be part of an arrangement (see also 'Screen enable').

**Channel connected**

Indicates the status of the input channel. When there is a stable input signal (h- and v-total are constant for several frames), then the channel is 'connected' or 'online'.

**Screen**

An input channel can be displayed as 1 or 2 screens:
- Screen 1 is always enabled and is the original input channel stream. It may be cropped.
- Screen 2 is a copy of the input channel. It may be cropped and positioned differently. It does not reduce the bandwidth.

**Screen enable**

Enabled screens take part in the arrangement. If they are disabled they are not displayed in the arrangement window.

**Arrangement**

The way input channels are arranged on the output monitor.

**Layout / Set**

A saved arrangement. For each 'layout' or 'set', any input screen can vary in position, size, scaling and cropping. The input screens and layout configuration screens are limited only by bandwidth and output monitor resolution. A 'layout' or 'set' can be selected by the browser interface or a remote interface.

**Default Layout /Set**

The default layout / set displayed after booting, as long as no other layout / set is selected.

**MDI-5, MDI-6, MDI-7**
> MDI-5 MDI-6 and MDI-7 are the names for the input boards.
> - For details see the technical specification of the boards.

**Absolute / Relative Mouse Positioning (Modes)**
> Relative Mouse Positioning: When a mouse is connected to a computer, it is used in the *so-called* Relative Mouse mode. The position of the cursor (pointer) is determined by relative mouse movements. Most operating systems have special settings that accelerate the cursor when the mouse is moved faster. There is a fixed relationship between mouse movements and cursors position on the display. MW-KVM does know about mouse movements, however does not know at which position on the display the cursor is shown. The disadvantage to Relative Mouse mode is that the user has to terminate the connection before he can establish a connection to another host PC.
>
> Absolute Mouse Positioning: In 'Absolute Mouse Mode' there is a fixed relationship between the mouse and cursor. The mouse acceleration of the operating system is not used. In this mode, the MW-KVM does know where the cursor is shown. This mode mimics a more intuitive feeling by the user (hand - mouse - cursor - eye) It is much easier to control, and more predictable. The disadvantage this mode has is that a few programs control the mouse acceleration of the operating system and behave differently in absolute mouse mode. The Windows operating system has another problem when the extended desktop mode (two or more windows) is used. Installing a mouse filter driver on the Windows system can solve this problem. It can be found here: https://www.multi-display-manager.com/software/. Install it when the extended desktop functionality is used, even when only one of the extended desktops is connected to the MW-KVM-1. Mac and Linux users do not need to install the driver.

**Display Arrangement**
> Output physical displays and Stream scan be arranged in several ways and resolutions. As 8MP, 4MP or HD displays with Display Port or DVI connections
>
> Display arrangement is the first selection that has to be made. The system will switch the arrangement, reboot and does a reset to factory default for this arrangement.

**Display Settings**
> Each display can be used in several ways – with an MDM-like functionality, as mirror, or with MDM-KVM-functionality. Not all of the selections may be visible for certain displays.

**MDM-like functionality**
> In 'MDM-Mode' the display is located in the OR room. Layouts are switched by a bedside Touch PC or Table etc. No keyboard and mouse can be used to arrange or switch the layouts for this display.
> Therefore, the arrangement of layouts, and the select and button assignments for this display are activated.

**Mirror**
> Mirrors one or more inputs to one or more outputs. i.e. Output display 1 with 4k resolution can be mirror to one HD display (downscaled) and a second 4k display, or to a stream.

**MDM-KVM-like functionality**

In 'MDM-KVM-Mode' the display is located in the control room and keyboard and mouse can be used to arrange and switch layouts. The behavior is similar to the MDM-Mode but the windows can be moved and resized by the mouse. A double click connects keyboard and mouse to the attached PC. The layouts (grids) can be pre-arranged like in MDM mode.

**Screenshot**

Is a copy of the current content of the display to a storage device in .png format.

**NDI®**

Network Device Interface (NDI) is a high-performance standard that allows anyone to use real time, ultra-low latency video on existing IP video networks. NDI.tv

## 1.1   How to use MDM

MDM has two interfaces to use:
The Administration and Service interface and the User interface.
The Administration and Service interface needs to be used once during set up and in service cases. It is accessed through a browser interface (Firefox, Chrome or IE 10) and needs keyboard and mouse to be used. It is accessed at http://mdm-ip-address.
It is used for setting up: the network, the connected display, input channels the user interface etc. For more details refer to the MDM Manual.

The User interface is used by the end user to switch layouts.
There are several ways to implement a user interface:

- Through a touch monitor interface, or with a mouse and keyboard interface. For details see below.
- With a tablet or any PC with a touch monitor or monitor and mouse. For details see below.
- Via remote control commands sent via network with REST commands. For details see the document 'External Software Interface Definition' available from Tritec Electronic under NDA.

## 1.2   Where to find latest updates.

New firmware updates and the latest manual can be found under this link:

https://www.multi-display-manager.com/software/

# 2. Set up Instructions

Please set up the MDM-1 hardware according to the 'Hardware Setup Manual for MDM' before using this manual.

This manual describes all settings that can be made via the 'Administration' browser interface of the MDM-1.

**Follow these rules to set up the system:**
1. Choose the 'Display Arrangement' from the configuration tab.
   - This configures the number of displays, the resolution (8MP or lower) and the connectors.
   - During this set up the output connector numbers are shown to connect the displays correctly.
   - The system will reboot.
2. Chose the 'Display Settings' form configuration tab and follow the selections.
3. Change the network setting if necessary.
4. Set up the input channels.
5. Set up all other parameters.

The MDM ships with a factory default setup with all input channels visible on screen.

**Figure 1: MDM Output Monitor with Default Layout**

**Table 1 Factory default set up**

| Source / Name | Default resolution | Input Connector no. | USB Input no. | Priority 1 … high x … low | Desktop arrangement |
|---|---|---|---|---|---|
| Input 1 | Auto resolution EDID: 1280x1024 | 1 | no | 1 | auto |
| Input x | Auto resolution EDID: 1280x1024 | x | no | x | auto |

# 3. Administration Interface

To open the administration interface from a remote browser, use the default IP address: 169.254.213.44. Netmask 255.255.255.0. This address can never be changed but a second IP address can be specified in the network settings. This can be used for the network environment the MDM-1 is connected to.
Chrome, Edge, or Firefox work fine.

Web Interface
The Web-Interface of the MDM has 7 tabs (see Figure 6 below), which are used to set up and manage the MDM.  They are described in the following sections.

**Figure 2: Administration tabs**



## 3.1    MDM Tab

The MDM tab has two sub tabs: 'About' and 'Status'.

## 3.1.1  About

Shows all details about this Multi Display Manager System like:
- Line 3 shows the current display arrangement
- Overall version numbers
- TouchPC version number
- Custom version
- The display arrangement
- Serial number, etc.

The first line 'MDM SW Version' shows the active version of the software.
To check for updates, visit our Web-page:
https://www.multi-display-manager.com/software/

**Figure 3: About**
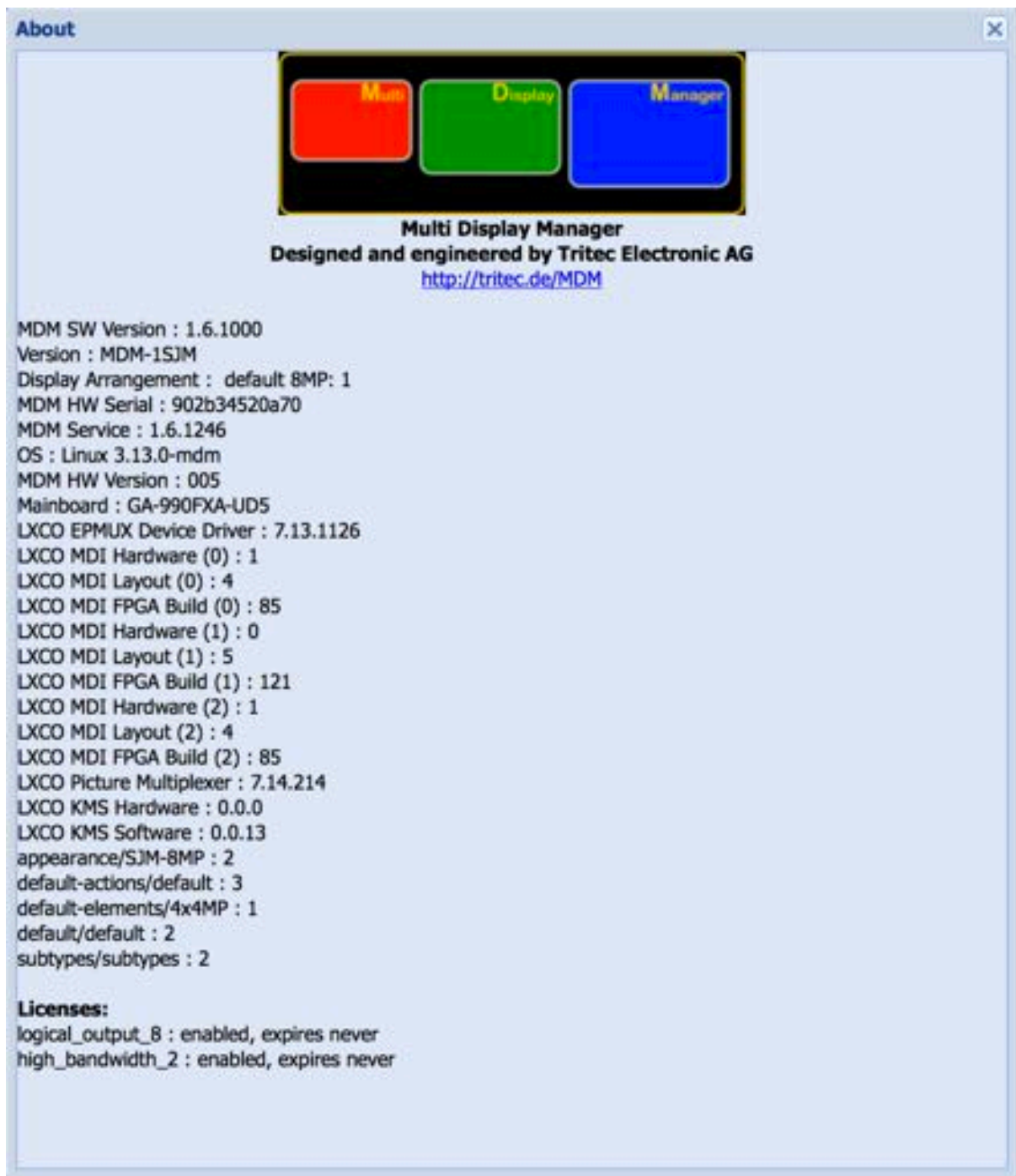


### 3.1.2  Status

Shows a detailed status of the Multi Display Manager system:

In the first line the messages shown below may be shown.  If not needed they won't display.

<u>'Default configuration file used'</u>:

- This is shown before the first set up is saved or when an error occurred while restoring the configuration file.
- If the default configuration is not used this line is not visible.

<u>'MW-KVM booted from factory default software'</u>

- Shown when a problem occurred during the update process and the software was not able to boot from the new version, instead it booted from a factory default version.
- Either try to update again or use the previous update version.

'Unexpected power failure' or 'reboot triggered by the watchdog'

- FPGA temperature (Celsius)
- On Board temperature (Celsius)
- CPU temperature (Celsius)
- Graphics board temperature (Celsius)
- Front Fan speed in rpm
- Internal fan speed in rpm
- Fsck.ext3 passed: 0 = the fsck passed; 1 = the fsck failed.
- Monitor outputs show the Vendor ID and Product ID of the attached monitors and the resolution set up by the MDM system.

**Figure 4: Status**

```
System Status - 2014-02-17 10:34:20 (2014-02-17 10:34:20 UTC)          ×
MDM did not shutdown properly
FPGA Temperature : 36
OnBoard Temperature : 30
Case Front Fan : 1254
Additional Fan : 1253
MDI 3.3 Volt : 3233
FPGA Supply Voltage : 889
MDI Supply Voltage +5V : 5382
Fan Supply Voltage +12V : 11437
System Power Supply : ok
Graphic Board Temperature : 65
Graphic PCIE : 5GT/s
CRTC output 1A :   1920 x 1080
Display output 1A : FUS-07A7 #1
CRTC output 1B :   1920 x 1080
Display output 1B : FUS-07A7 #1
CRTC output 1C :   1920 x 1080
Display output 1C : FUS-07A6 #1
CRTC output 1D :   1920 x 1080
Display output 1D : HWP-2867 #16843009
CRTC output 1E :   1920 x 1080
Display output 1E : FUS-07A7 #1
CRTC output 2A :   1920 x 2160
DP-DL DVI Converter 2A : link up x4, 2.7Gb, DL DVI, DVI 1 conne
Display output 2A : CLT-56D8 #16843009
CRTC output 2B :   1920 x 2160
DP-DL DVI Converter 2B : link up x4, 2.7Gb, DL DVI, DVI 1 conne
Display output 2B : CLT-56D8 #16843009
CRTC output 2D :   2560 x 1600
Display output 2D : DEL-4063 #825637196
MDI 1 : Lanes x8  5 Gt/s  Boot block 1  Cal.ADC - -
MDI 2 : Lanes x8  5 Gt/s  Boot block 1  Cal.ADC -
MDI 3 : Lanes x8  5 Gt/s  Boot block 1  Cal.ADC - -
Display output : unlocked

Bandwidth MDI 1: 212MPx/s  34%
         MDI 2: 177MPx/s  29%
         MDI 3: 142MPx/s  23%
Systembandwidth: 531MPx/s  33%

GPU load rechts 18%
GPU load 4mp 14%
GPU load links 17%
GPU load hd 10%
GPU 1 load total 32%
GPU 2 load total 27%
Used GPU memory : 14% (max. 14%)
```

## 3.2    Configuration Tab

The configuration tab shows all sub tabs to setup the MW-KVM system.

**Figure 5: Configuration Sub-Tabs**
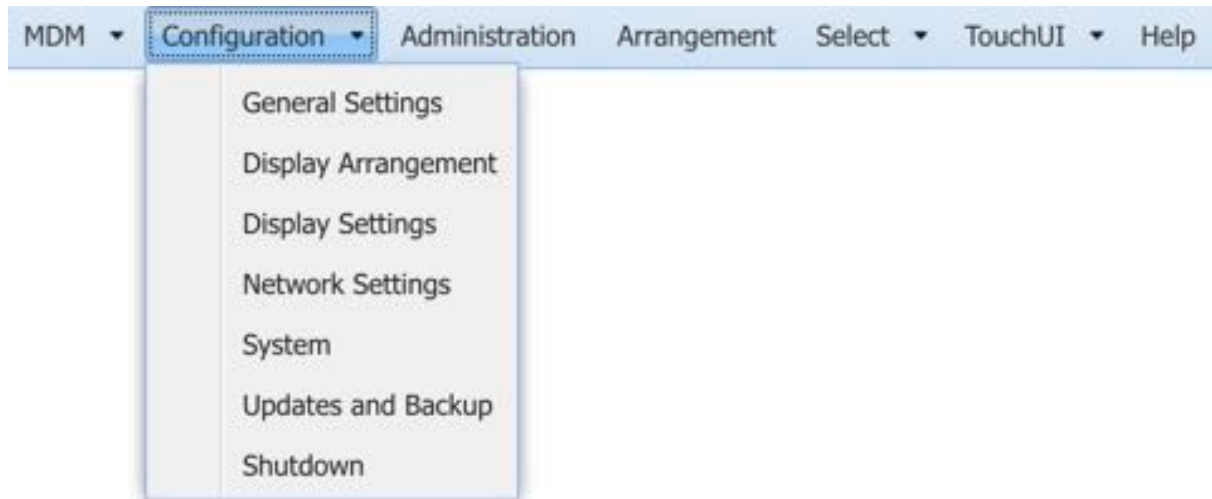


### 3.2.1  General Settings

General Settings should be set up once at the beginning and are used system wide.

### 3.2.1.1 Device Name:

This name is used in network communication. By default, it's unique by using a part of the MAC-address of this MDM. It can be changed but should be unique in the local network.

**Figure 6: General Settings**

### 3.2.1.3 Customized Background Logo

It is possible to upload one logo that is shown on the output displays in the background. It is covered when any input window is move to the same position. The larger the logo is the more GPU bandwidth is used to draw it. So, it is better to use a smaller size logo.

To administrate the background logos, go to 'General Settings'.
Use 'Load image from' to upload the logo from your PC with the browser. The logo is stored in the configuration file. The format of the logo must be 24bit colors, transparent PNG.
To remove an existing logo use 'Remove an existing background logo'.
To position the logo, use the 'Show background logo:' selection. The logo is positioned as selected independent of the display resolution.
'Enabled on' allows the user to select on which displays the logo should be visible.

**Figure 7: Customized Logo**



### 3.2.1.4 Watermark

It's possible to upload a logo that is shown on certain output displays with a definable transparency.  It can be used to overlay logos, words etc. only for certain outputs i.e. outside of the OR, mirrors.
Refer to chapter 3.2.1.3 Customized Background Logo how to configure the watermark.

### 3.2.1.5 Screens

- **Available screens:** By default; all input channels have two sub-screens (Screen1 and screen 2) in the 'Administration' tab. The two sub-screens can be extended to 4 sub-screens per input channel and display. All input channel settings and layout information are 'reset to factory' when changed.
- **Center screens:** By default; all inputs with a different aspect-ratio as given in the layout are top left adjusted. Now they can be centered. A reboot is needed after the change.

**Figure 8: Input Channel fits layout**



**Figure 9: Input Channel fits to top left side**
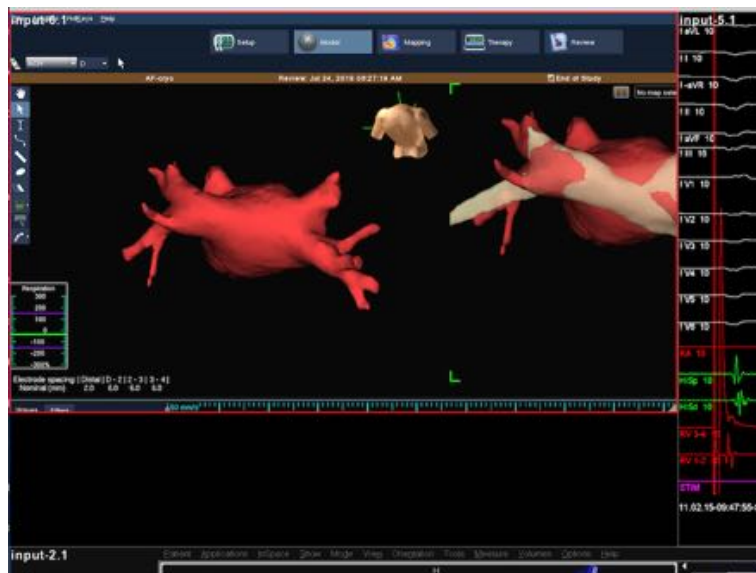


**Figure 10: Input Channel is centered in height**

## 3.2.1.6 Power Saving Standby Mode.

Some of the MDM models have a feature for saving energy called 'Standby Mode'.
Standby mode reduces the power consumption of the MDM significantly. The monitor is sent to sleep mode as well.
Standby mode is entered when no video signal is active for a given, user defined, time.  It is also used in MDM-KVM mode when activated (i.e. trough the TouchUI interface).
Standby is not supported with MDI-5 in hardware model 'D' and MDM-EL Entry Level model.
The system returns to normal mode when one of the digital video inputs has a stable signal (+5VDDC power must be connected), or in MDM-KVM mode, when a mouse click is made or 'Wake on LAN' is used.
The time to enter normal mode is approximately 35 seconds. When normal mode is resumed, the layout will either be the last set layout, or if no layout was set, the default layout (see chapter 'Display settings')
When power is turned off/on while the system is in standby mode, the system will power up with the same layout arrangement as set (last or default).

### Figure 11: Power Modes of MDM-1

| Power Mode | Normal (User Mode) | Normal Mode (during administration) | Standby Mode | Power off |
|---|---|---|---|---|
| Activated by | When not in administration, sleep, standby or power off mode | When administration window is open | After predefined time of no video signal on any video input (in normal user mode only) | When selected in administration mode or when enabled by software |
| Deactivated by | By activating one of the other modes | Closing the administration window | Any active digital video signal, Wake on LAN, return of lost power i.e. power switch at the back | Return of lost power i.e. power switch at the back |
| After deactivating restore to | - | Last/default user defined layout, | | |
| Time to return to 'normal' mode | - | - | 35s | 35s |
| Power consumption | Nominal | Nominal | 12W | Nominal |
| What happens when (unexpected) power is lost in this mode | This is an unexpected power off. Reboot to the default/last layout (configuration file) | This is an unexpected power off. This is very dangerous; the system may be corrupted. If everything goes well: same as normal user mode | Reboot to last / default layout, | |

### 3.2.1.7 Enable Logging

'Disable' or 'enable' logging' stops or starts the storing of the log files on the hard disk.
It should be disabled during normal operation (the button 'enable logging' is displayed).
When logging is enabled, care should be taken when powering off the system.
Use the 'system shutdown' button before turning off the power.

### 3.2.1.8 Remote Shutdown

Mark the check box to enable a shutdown sequence through the network (xml-interface).  By default, the remote shutdown is disabled.

### 3.2.1.9 Enable segment resize in 'Arrangement'

If the checkbox is marked it's possible to resize the windows in the 'Arrangement' tab with the mouse. For more details see chapter: 3.5 Arrangement.

### 3.2.1.10      Enable overlapping in 'Arrangement'

If the checkbox is marked it's possible to overlap the windows in the 'Arrangement' tab with the mouse. For more details see chapter 3.5 Arrangement.

### 3.2.1.11      Enable user-login for the browser interface

If the box is marked a new sub tab is visible for the 'User Administration' in the 'Configuration' tab.
For better security, the 'HTTPS' function should be enabled and tested before the user-login is enabled. When user log-in is enabled and saved, the browser has to be reloaded.
It returns with a typical log-in screen. The default login is:
User: admin
Password: mdm4711

If the user-login is disabled, all stored users are cleared and the default login is activated.
For more details see chapter:  3.2.5 'User Administration'

### 3.2.1.12      Test pattern

Double click to select a test pattern from the list. The test pattern is displayed on all output displays full size.
When no longer needed type any key to continue. The test pattern size is adjusted to the resolution of the displays.

### 3.2.2  Select Display Arrangement

Select 'Display Arrangement' to set the connection or the arrangement of the output displays and / or streams.
This configuration should be done very early in the setup procedure, because many other tabs relate to this configuration.

There are two different ways for the display arrangement:
- Legacy mode, this is the mode with few fixed display resolutions.
- Dynamic mode, this is the mode that can handle all kinds of display resolutions.

Legacy mode is the one we used during the past and it did not change.
Dynamic mode is a new mode that can handle display arrangements like 3840x1440 or 3840x1600 etc. It can arrange displays horizontally, vertically or squares up to 8190 x 8190.
I. e. a square of 4x 3840x2160 or 2 arrangements of 2x 340x2160 side by side.

To switch between both modes, check the lower left side for a button 'Switch to dynamic mode' or when in dynamic mode 'Switch to legacy mode'.

Before switching to dynamic mode connect all displays and turn them on. The system will reboot and detect the displays.

## 3.2.2.1 Legacy Mode Display Arrangement

When opened for the first time the two lines reflect the factory default setting.
- The last line can be remove with the '-' button. The first lines should be used for displays with the highest resolution.
- The '+' button adds a new line for one more display.
- The '[ ]' buttons adds a display (no stream) to the same display forming an extended desktop. The display can be added 'right of' or 'below' the first display. i.e. two 4MP displays of 2560x1600 can be combined to one display of either 5160x1600 or 2560x3200.
  - 8MP displays cannot be extended.
  - 4MP displays can be extended with two displays.
  - HD displays can be extended with four displays.
  - The system shows valid combinations only.
- The 'Stream+' button adds a new line for a stream.

**Figure 12: Legacy Display Arrangement**



The top left corner shows the amount of available display / stream licenses. If more licenses are needed they have to be ordered. Each display / stream size of 1920x1080 needs a license.

So an 8MP display / stream needs 4 licenses, a 4MP needs 2 licenses etc. Factory default are 4 licenses.

For more information about available streams and further details please refer to this document:
https://www.multi-display-manager.com/download/application-note-video-over-ethernet-streaming/

The current software supports a maximum of 5 physical displays. Please refer to the hardware manual of the MDM-1 for restriction due to hardware limitations.
The left most field in each line can be filled with the name of the display. This name is used in all further selections.
Stream type details see:
https://www.multi-display-manager.com/download/application-note-video-over-ethernet-streaming/

After 'Save'ing the setup the system will reboot and all connected displays should show the factory default layout. The message box in the top left corner may show errors if the resolution of one of displays does not match the selected one.

**Figure 13: Legacy Display Arrangement with one Extended Desktop**
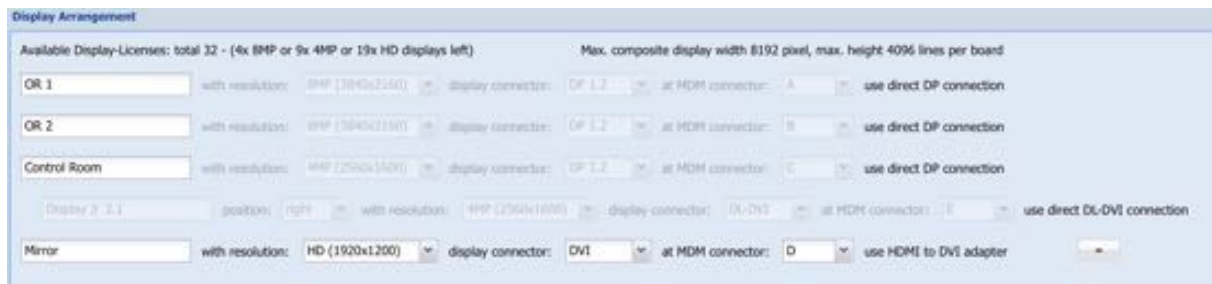


## 3.2.2.2 Dynamic Mode Display Arrangement

Before switching to dynamic mode, connect and turn on all displays.
For any arrangement of more than one display remember that the displays must be of the identical type.

**Figure 14: Dynamic Display Arrangement with two Extended Desktops**
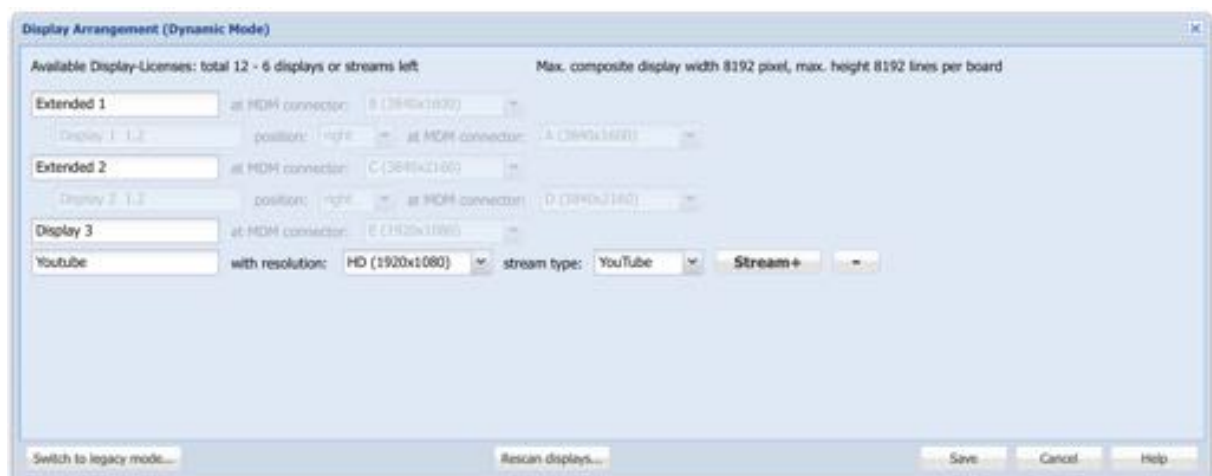


When opened for the first time only one line is visible from the factory default setting. Before adding more displays; check if there are enough licenses available. In the top left corner of the display arrangement you find this line: 'Available Display Licenses: total xx – yy display or

streams left'. This means this system has a total of xx licenses; yy licenses can still be configured. Each connector or stream needs one 8MP license. Additional licenses can be ordered.

- o The '+' button adds a new line for one more display.
- o The '[ ]' buttons adds a display (no stream) to the same display forming an extended desktop. The display can be added 'right of' or 'below' the first display. i.e. two 4MP displays of 2560x1600 can be combined to one display of either 5160x1600 or 2560x3200. To form a square the second display is 'right' of the first display. The third is 'below' and the forth is 'right' of the third display. The maximum available size horizontally and vertically is shown in the top line. For hardware model 'D' the max. is either 4x8MP as a square or two extended 8MP side by side. Remember the maximum number of input channels mentioned in the 'Hardware-Installation Guide'.
- o The 'Stream+' button adds a new line for a stream.
- o The last line can be remove with the '-' button. The first lines should be used for displays with the highest resolution.

The maximum available size horizontally and vertically is shown in the top line. For hardware model 'D' the max. is either 4x8MP as a square or two extended 8MP side by side. Remember the maximum number of input channels mentioned in the 'Hardware-Installation Guide'.
When adding or changing displays use the 'rescan' button in the middle of the lower part. Otherwise the new displays and their resolution are not visible.

For more information about available streams and further details please refer to this document:
https://www.multi-display-manager.com/download/application-note-video-over-ethernet-streaming/

The current software supports a maximum of 5 physical displays. Please refer to the hardware manual of the MDM-1 for restriction due to hardware limitations.
The left most field in each line can be filled with the name of the display. This name is used in all further selections.
Stream type details see:
https://www.multi-display-manager.com/download/application-note-video-over-ethernet-streaming/

After 'Save'ing the arrangement the system will reboot and all connected displays should show the factory default layout.

### Figure 15: Dynamic Display Arrangement with one 8K square
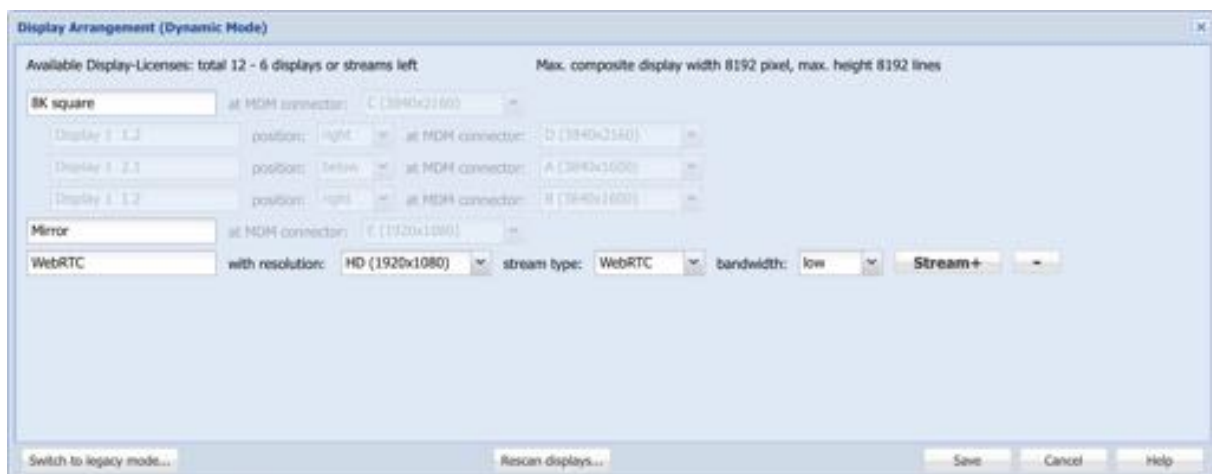
### 3.2.3  Display Settings

The 'Display Settings' tab is used to set up each display or stream individually, after the arrangement of the displays or streams was selected in the 'Switch Display Arrangement' tab.

According to the displays arranged in the 'Display Arrangement' the displays / streams are shown here.

Use the 'Identify' button in the lower left corner to show the name of the display on the display.

**Figure 16: Display Settings**
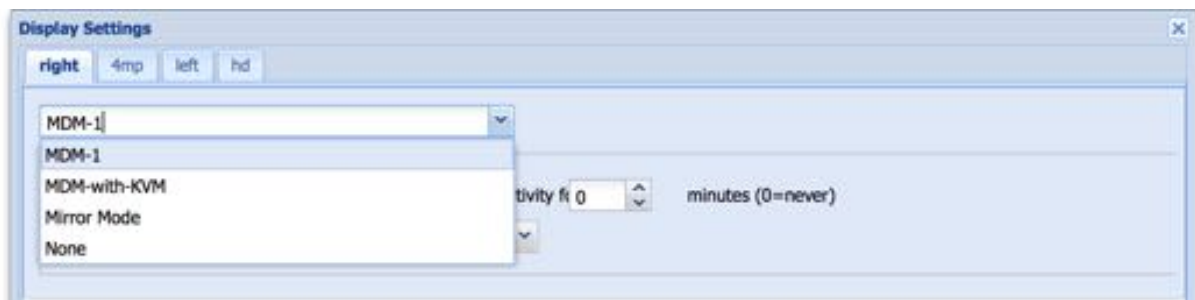


Pushing the 'Identify' button pops up the name of the display on each display for 5 seconds.

Select one of the following modes for each display or stream:

## 3.2.3.1 Display: MDM-1 Mode

In 'MDM-Mode' the display behaves just like an MDM, therefore the arrangement of layouts, and the select and button assignments for this display are active. No keyboard and mouse can be used for this display. Layout switching needs either a Touch User Interface or remote-control commands send via network with REST commands.

**'Screenshot'**
**'Store Screenshot images'**
Only screenshots triggered by the Touch User interface can be stored to a USB stick connected to one of the USB keyboard & mouse inputs.

**'After reboot or standby reload the last layout'**
Select which layout should be used after reboot, standby or power off.
'default layout' is the layout marked as 'default' in the arrangement tab.
'last layout' is the layout as defined in the arrangement tab, without any further user changes.
'last modified layout' is the layout as it was visible on-screen.

**'Enable Splitter'**
is used for error reporting only. When a DisplayPort Converter with Splitter is used and this item is checked, a missing splitter is reported and the missing display is reported, which is connected to the second output of the splitter. The 'System' tab and the 'Tests' part will use this information.
This option is for 8MP displays with a dual DVI connection only.

**Figure 17: Display, MDM-1 Mode**
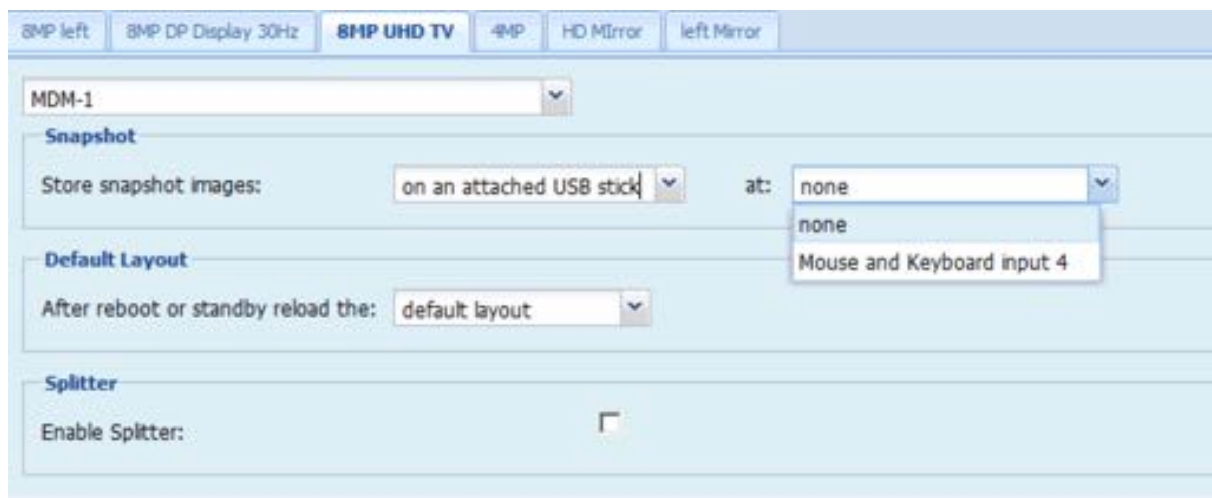


### 3.2.3.2 Stream: MDM-1 Mode

In 'MDM-Mode' the stream behaves just like a physical display connected to MDM, therefore the arrangement of layouts, and the 'Select 'and 'button assignments' for this stream are active. No keyboard and mouse can be used for this display. Layout switching needs either a Touch User Interface or remote-control commands send via network with REST commands.

**Figure 18: Stream, MDM-1 Mode**



 **'After reboot or standby reload the last layout'**
Select which layout should be used after reboot, standby or power off.
'default layout' is the layout marked as 'default' in the arrangement tab.
'last layout' is the layout as defined in the arrangement tab, without any further user changes.
'last modified layout' is the layout as it was visible on-screen.
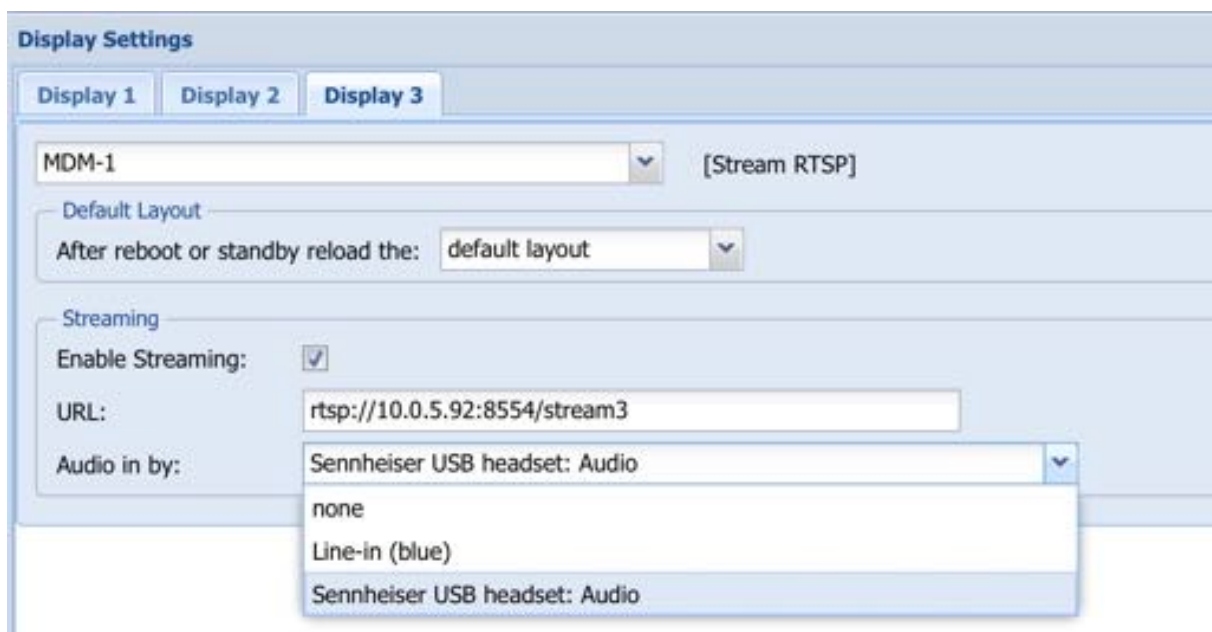
**'Enable Streaming'**
Enable/disable this stream.

**'URL'**
Copy this URL to the appropriate program/browser to receive the stream.

**'Audio in by'**
Enables an audio in source for this stream. Select either from a local 'Line-in' or an USB device. USB devices are not hot pluggable. Only one audio input device can be selected at any time.

## 3.2.3.3 Display: MDM with KVM Mode
In 'MDM with KVM-Mode' the display behaves just like an MDM but the windows can be moved and resized by the mouse. A double click connects keyboard and mouse to the attached PC Hardware option). The layouts (grids) are pre-arranged and activated like in MDM mode.

## Keyboard and Mouse section.

'**Select a mouse and keyboard input for this display**'
Let you select which of the four USB inputs are used for this display. A hub has to be used when keyboard and mouse are used. One mouse and one keyboard is allowed per input only. The touch USB output of a touch monitor can be connected in parallel to the mouse.

**'Enable keyboard for this display'**
Let you disable the keyboard to prevent the on-screen error message 'Keyboard not found'. A mouse / touch cannot be deselected (use MDM-1 mode instead) and when it is not connected an error message 'Mouse / Touch not found' is displayed on screen.

**'Enable mouse and keyboard to connect to a remote PC'**
Let you disable such connections for all windows on this display, even though a USB connection is defined for some input channels (windows) in the 'Administration' tab.
To use this feature either a KMS hardware board has to be installed or the input connected to the PC must use a ''ADIO' hardware (Refer to the ADIO manual from Tritec.

These two items are for the 'on-screen user interface'
> **'Mouse speed'**
> If faster or slower mouse movement is necessary it can be corrected here. Default and standard is '0'.

> **'Keyboard layout'**
> This selection is need for on-screen keyboard usage only like 'save layout as' etc.

'**Enable Touch Monitor**'
Enables a touch monitor for this output display. See chapter: 7 'Touch-Monitor Interface' for more details.

'**Advanced' in keyboard and mouse section**
These settings are valid only when 'Enable mouse and keyboard to connect to a remote PC' is activated.

**Figure 19 Advanced in keyboard and mouse section**
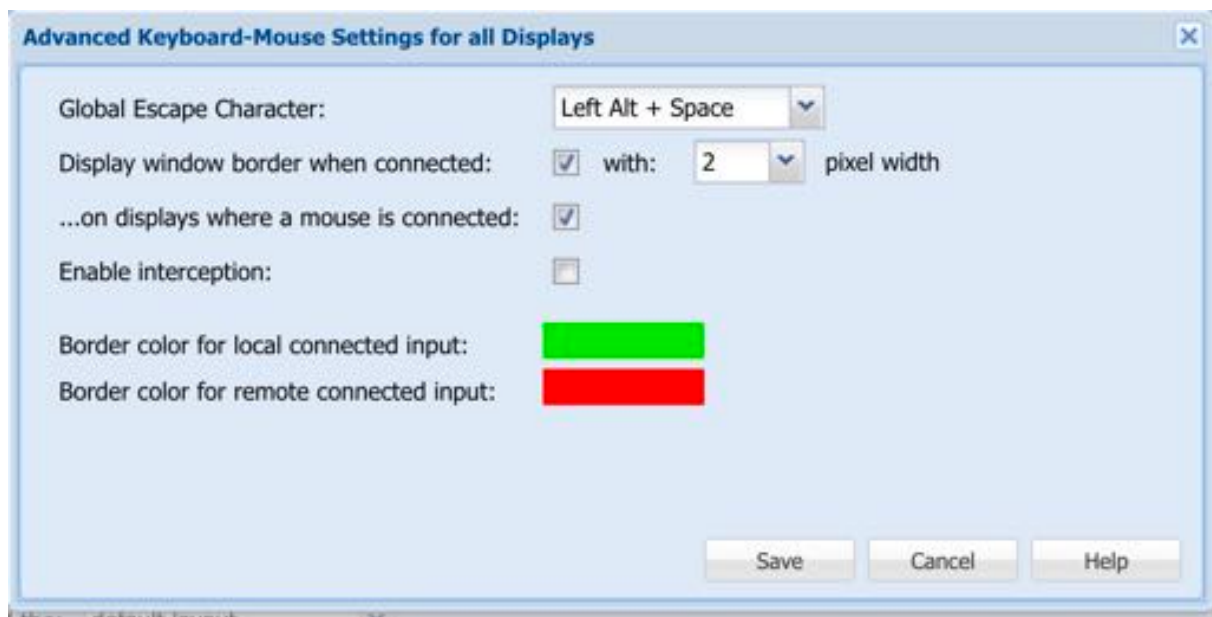


 **'Global Escape Character:'**
If a window has a keyboard mouse connection to a PC type use the 'Global Escape Character' to open / break the connection.

**'Display window frame when selected:"**
Enables a border of the colour 'Border-Color for local connected input' of width 'pixel width' when a USB connection to a PC is established. If there is more than one display in KVM mode connected and if 'Enable keyboard and mouse to connect to remote PC' in 'Display Settings' 'MDM-KVM Mode' is marked and the same input channel is on-screen a border of 'Border-Color for remote connected input' is shown.

**'On screens with keyboard/mouse connected only:'**
 In a system with MDM and KVM displays the border on a selected input is shown on the KVM display only.

**'Enable interception: '**
In a system with two or more KVM displays with a connection established on one display, a user on the other display can either 'intercept' the connection when turned on, or cannot intercept the connection.

## On-screen arrangement.

**'On-screen user interface'**
Enables the on-screen user interface with a right click of the mouse. For more details see: chapter 0

On-screen user interface

**'Use a larger font for this display'**
Use a larger font for the on-screen menu.

**'Enable moving of windows for this display'**
Enables or disables moving of all windows on this display. Enable or disable moving of a single window in the 'Arrangement' tab.

**'Moved windows will swap on this window'**
Dragging and dropping a window over another window will swap the position of these windows. Windows cannot be resized.

**'Enable resizing of windows for this display'**
Enables or disables resizing of all windows on this display. Enable or disable resizing of a single window in the 'Arrangement' tab. Windows cannot be swapped.

'**Advanced' in on screen arrangement**
These settings are valid only when 'On-screen user interface' is activated.

**Figure 20 Advanced in on screen arrangement**
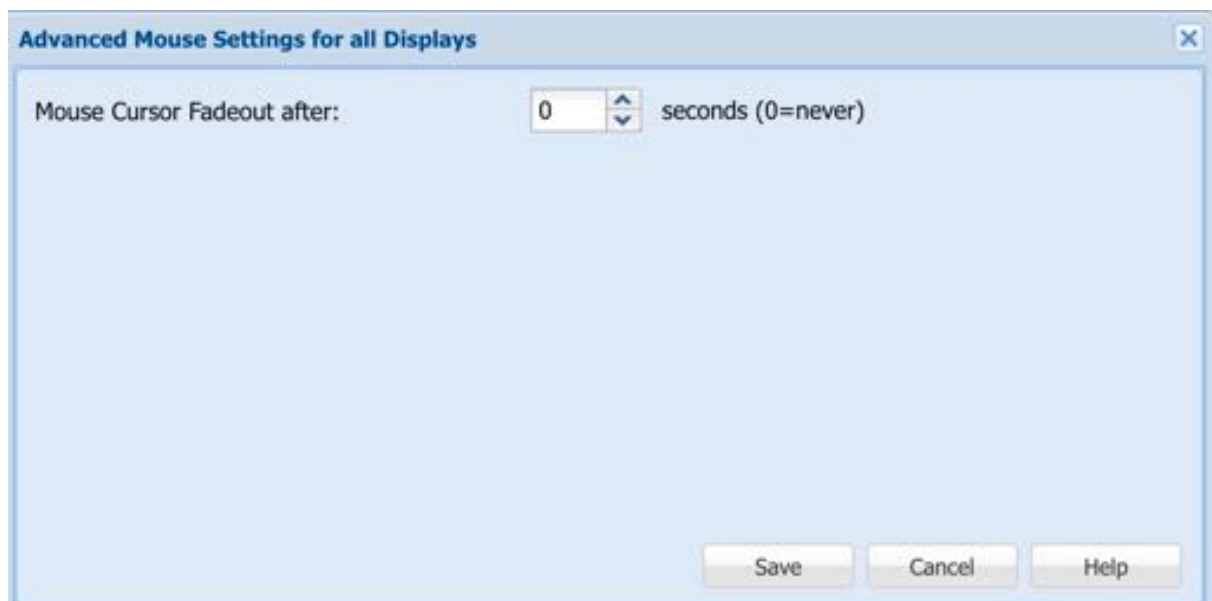


**'Mouse Cursor Fadeout after:'**
When the mouse or touch monitor is not touched for this number of seconds, the cursor is turned off. Touching the mouse turns it on again.

## Screenshot
**'store screenshot images on'**
on an attached USB stick connected to the same USB hub as keyboard & mouse. Or to FTP server.

## Power Saving
**'Send this display to sleep after no mouse and keyboard activity for xy minutes'**

The graphics output is stopped and the display goes to sleep, a mouse or keyboard click will activate the graphics output again.

**'After reboot or standby reload the last layout'**
Select which layout should be used after reboot, standby or power off.
'default layout' is the layout marked as 'default' in the arrangement tab.
'last layout' is the layout as defined in the arrangement tab, without any further user changes.
'last modified layout' is the layout as it was visible on-screen.

**'Enable Splitter'**
is used for error reporting only. When a DisplayPort Converter with Splitter is used and this item is checked, a missing splitter is reported and the 'missing display connected' to the second output of the splitter. The 'System' tab and the 'Tests' part will use this information. This option is for 8MP displays with a dual DVI connection only.

**Figure 21: MDM with KVM Mode**
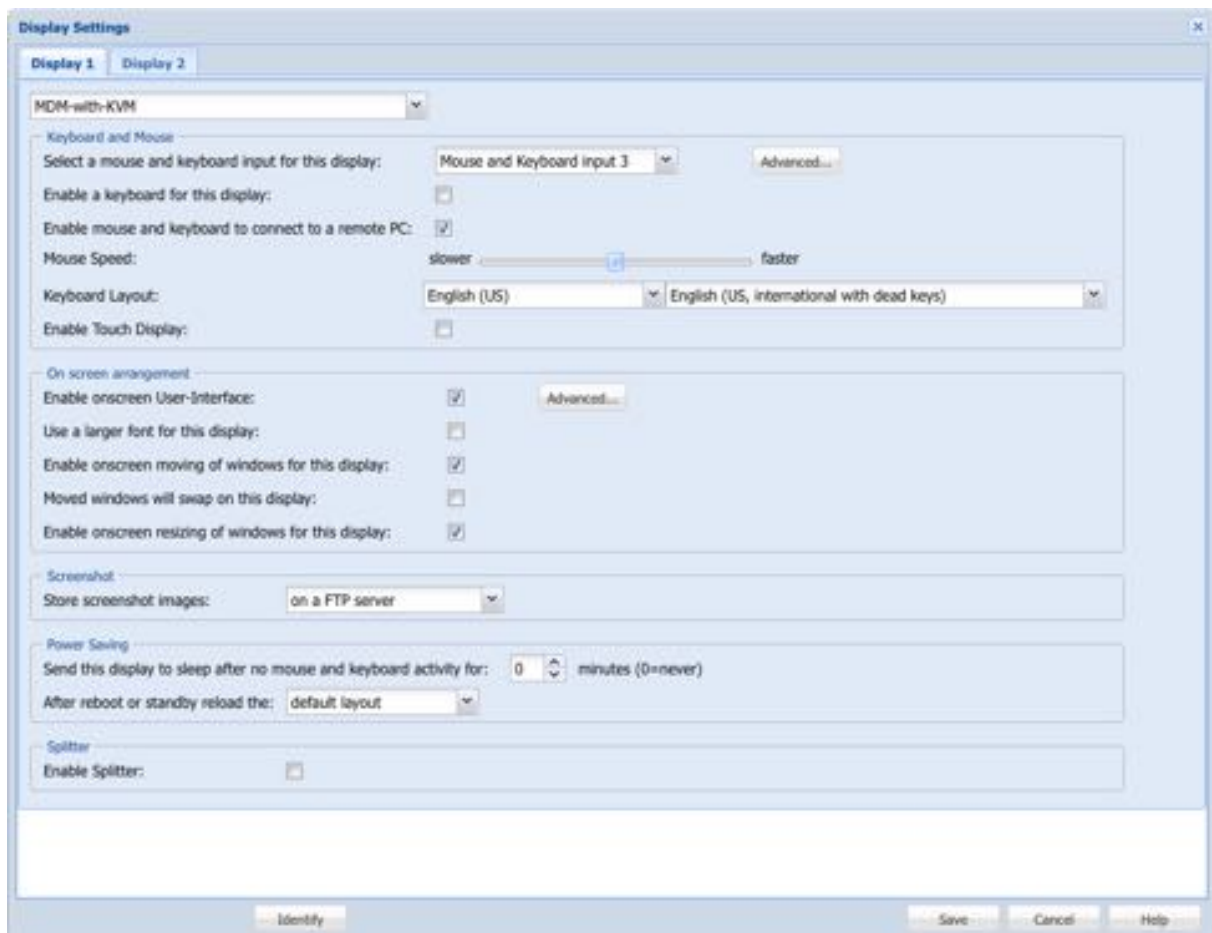


## 3.2.3.4 Stream: MDM with KVM Mode

There is no MDM with KVM mode for streams.

## 3.2.3.5 Display: Mirror Mode

This display is a mirror of the display selected. Only displays on the same output board can be mirrored. If the resolutions are different the mirror includes scaling.

**Figure 22: Mirror Mode**
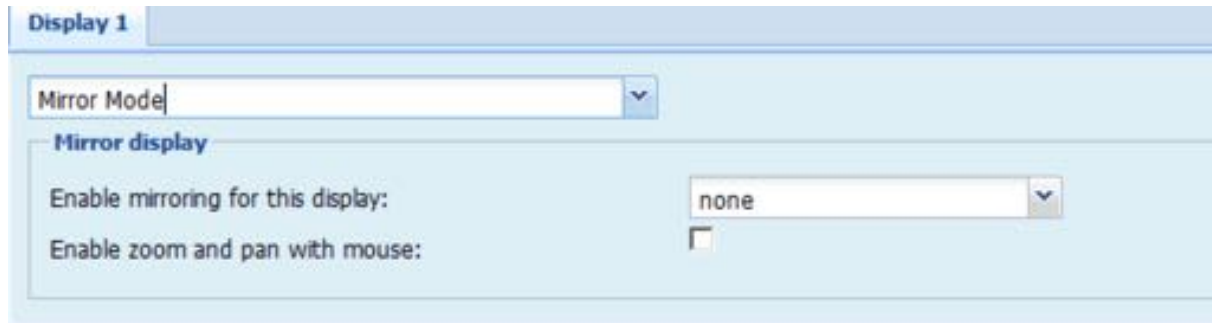


**'Enable zoom and pan with mouse'**
A double middle click of the mouse connected to the 'mirrored' display zooms the mirror to the original unscaled size of the 'mirrored' display. When the display of the mirror is smaller, only a part of the original image is visible. To pan to other areas, press the middle mouse button and move it. Another double click of the middle mouse button returns to the scaled image.

## 3.2.3.6 Stream: Mirror Mode

This stream is a mirror of the display / stream selected. If the resolutions are different the mirror includes scaling.

**Figure 23: Stream: Mirror Mode**



**'Enable Streaming'**
Enable/disable this stream.

**'URL**
Copy this URL to the appropriate program/browser to receive the stream.

**'Audio in by'**
Enables an audio in source for this stream. Select either from a local 'Line-in' or an USB device. USB devices are not hot pluggable.

### 3.2.3.7 None
Use 'None' if no display is connected to avoid unnecessary error messages.

## 3.2.4  Network Settings
The network settings tab allows setting up the networking itself, a NTP server address where exact time can be fetched from, if available. The time is used for the log-information only.

### 3.2.4.1 Network
The MDM ships with DHCP deactivated.
It is available with IP-address 10.0.1.110; Netmask 255.255.255.0.

- If for any reason the IP address is miss-configured or unknown the MDM can always be re-configured under the IP-address 169.254.213.44 as follows:
  1. Make a one to one Ethernet connection to another computer.
  2. Set this computer to 169.254.213.1, Netmask 255.255.255.0.
  3. Open a browser and enter 169.254.213.44
  4. You should now see the MDM main screen, go to Configuration and set up the network as needed. Don't forget to reboot and change your computer back to the desired network address.

**Figure 24: Network Settings**



### 3.2.4.2 FTP-Server
The FTP service is used to store/restore the configuration file and for software updates. When a screenshot is triggered via a Touch PC or on-screen the screenshots are stored on the FTP server as well. They are store under the name: 'snapshot-displayname-date-time.png' The browser supports 'http' for update und configuration file store/restore from the external host PC the browser is running on.

**Figure 25: FTP**
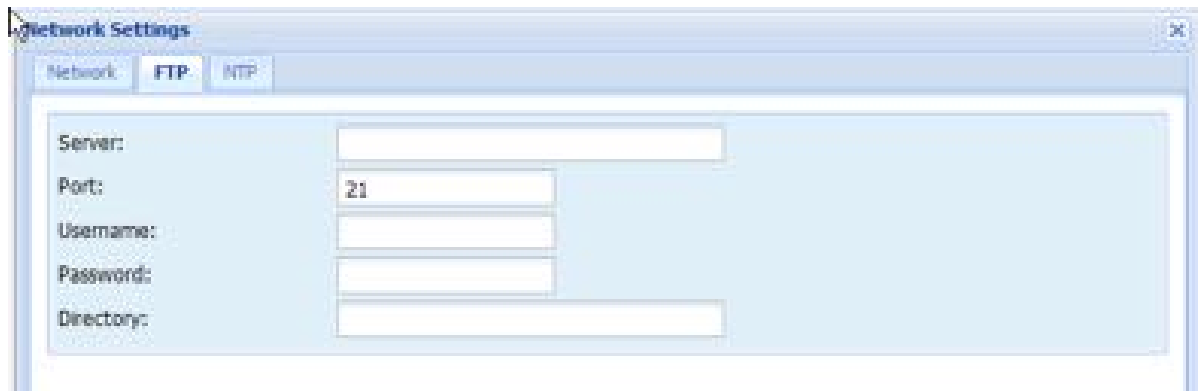


### 3.2.4.3 Network Time

The NTP service is used to synchronize the internal clock to an external NTP Server. Enter an IP address. Do not enter a name. If a NTP server is found the NTP time is used as system time and the hardware clock is updated, if no server is found the internal clock is used. A NTP server is not mandatory.

**Figure 26: NTP**



### 3.2.4.4 HTTPS

By default, MDM is not using secure browsing. Here secure browsing can be enabled. It should be used whenever possible.
Before https can be enabled either a self-signed certificate has to be created or a certificate has to be imported.

**Figure 27: HTTPS**
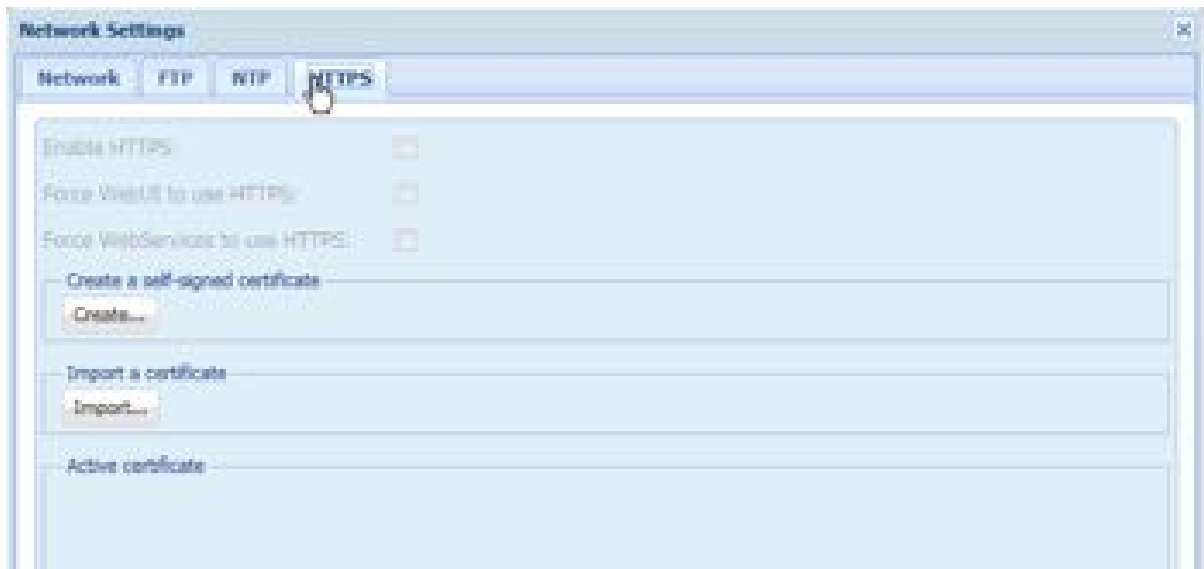


After activating a certificate, the 'Enable HTTPS:' button can be checked.
It enables HTTPS in parallel to HTTP.
Then there is the choice of using just the browser interface to be forced to use HTTPS or the REST-interface as well. All accesses to HTTP will then be redirected to HTTPS.
Check 'Force Browser-interface to use HTTPS' to use the browser interface with HTTPS.
Check 'Force REST-interface to use HTTPS' to use the REST-interface HTTPS.

After saving these values the system will reboot.

### 3.2.5 User Administration

Refer to chapter: 3.2.1.11 'Enable user-login for the browser interface' to enable the 'User Administration' tab. Then reload the browser.

A new tab under the 'Configuration' tab becomes visible: 'User Administration'. Two permission levels of users can be defined: 'Service' and 'User'. Service users can access all items without restrictions. Users can access the following tabs only:

'MDM' all tabs
'Configuration' 'Shutdown'
'Administration' all tabs
'Arrangement' all tabs
'Select' all tabs
'Touch UI' 'Button assignment'

**Figure 28: User Administration**



To modify a user, fill in the fields and press 'Save'.
To add a new user press 'New' fill in all fields and press 'Save'.
To delete a user select it on the left-hand side and press 'Delete'

To log-off select the user name in the top right-hand corner and 'logoff'.

**Figure 29: Logoff**

To reset the administrator password, connect to the MDM system via IP address: 169.254.213.44. A login window is visible with a button 'Reset Admin User'. If pushed the user is set to: 'admin' and the password is set: 'mdm4711'.

### 3.2.6  Update and Backup

Updates the software and backups the configuration and log files. All these files are located in the home directory of the FTP-server.

The tab 'HTTP' is available only when the administration window is opened from a remote browser running not running on the MDM itself. The selected files are stored or loaded from the local PC and not from a FTP server.

**Figure 30: Update and Backup**
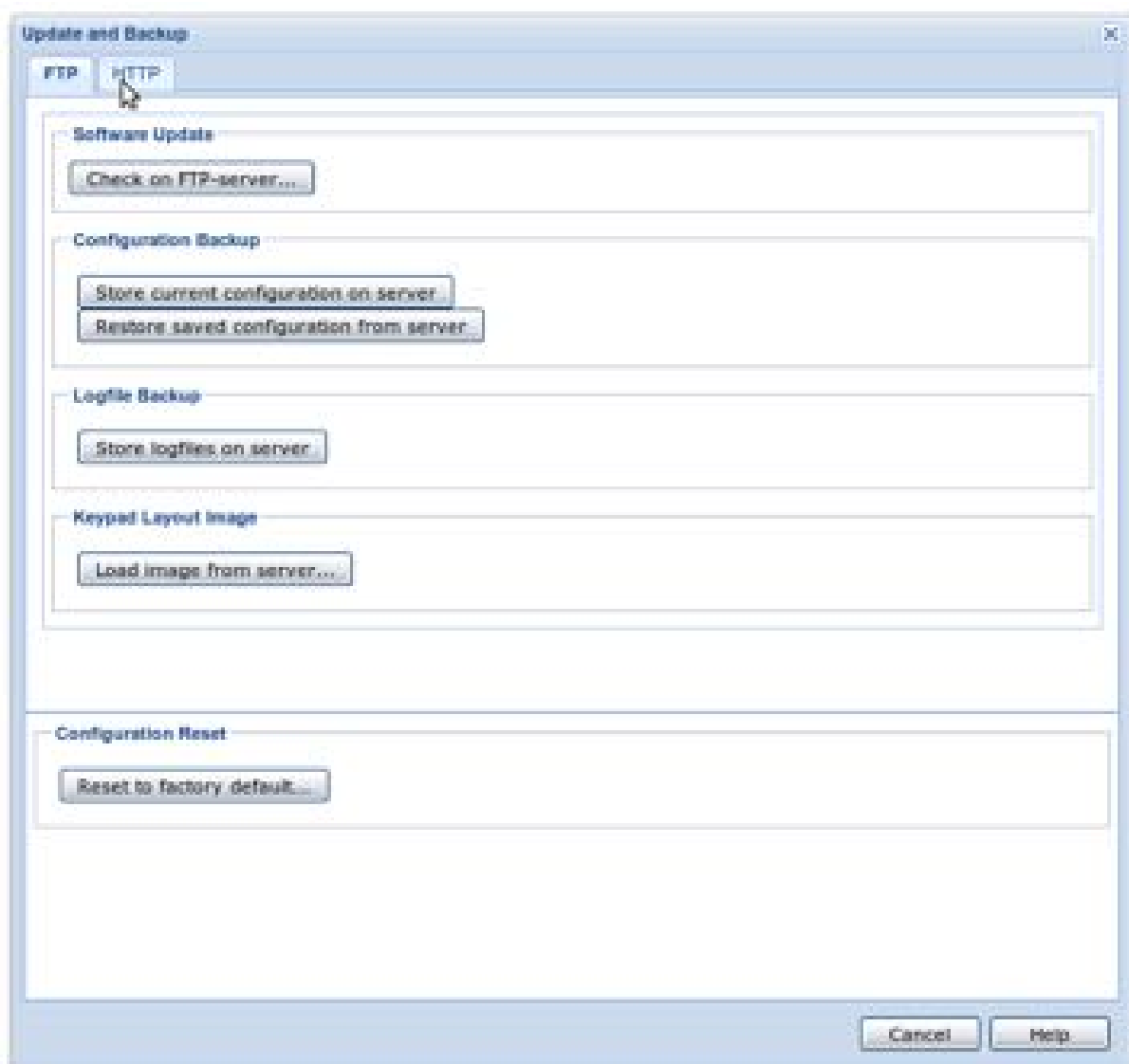


### 3.2.6.1 Software Update

"Check now" searches the specified home directory of the FTP server or local file for a file of type 'mdm-1XY-Software.tgz', where XY is the custom identifier (OV, or empty for the Tritec version). Be sure to select a .tgz file and no other suffix.

This file is downloaded and used to upgrade or downgrade the current hardware (FPGA of the MDI boards) or software and attached Touch PCs.

The system reboots after a software update. The user has to make a power cycle after a hardware update. Wait until the message 'It's save to power off now' appears on the output monitor screen.

After the system rebooted all attached Touch PC are updated, when the version numbers differ, and rebooted.

Software version 2.3.x is the only version that can be used to downgrade from higher software versions like 2.4.x. Upgrades to version 2.4.x can be done from any 2.x.x version.

### 3.2.6.2 Configuration Backup and Restore

The configuration contains all variable data made during the use of this software, such as network set up, input specifications, arrangements and sets etc.

This configuration should be stored on the specified FTP server or local file by selecting 'Store configuration on server'. It can be restored from a FTP server or a local file by clicking 'Restore configuration from server'.

If a configured MDM has to be exchanged, backup its configuration and restore it on another MDM. It will work exactly the same way after restoring the configuration file.

### 3.2.6.3 Configuration Reset

When 'Reset to factory default ..' is selected, the system resets the configuration to factory or custom default values, which ever was specified. See Table 1 Factory default set up.

### 3.2.6.4 Logfile Backup / Store Logfile

When 'Store logfiles on server' is clicked, a copy of the local log files is made and stored on the FTP server or local PC as 'logfiles-YYYY-MM-DD-hh-mm-ss.tgz '.
Tritec can use this file for failure analysis.


### 3.2.7  System

This Tab is for debugging and screenshots only.

### 3.2.7.1 Screenshot

To take a screenshot click 'Screenshot of Display: exyz'.

Wait a few seconds and a window will open, which shows the output image, as it should be visible on the output display at this time. If the screenshot looks nice but the image on-screen shows errors check the connections between the graphics board and the monitor.

### 3.2.7.2 Test

Activating the 'Connection Test' will check if all displays and, if defined, that all splitters are connected. The connection test is reading the EDID data from the display for several seconds to detect possible problems on the I2C bus of the DVI/DP connection.
Not supported on MDM model EL.
The video quality test checks if the video quality between the graphics board memory and the DisplayPort to Dual-Link DVI converters is free of pixel error.

**Figure 31: System**
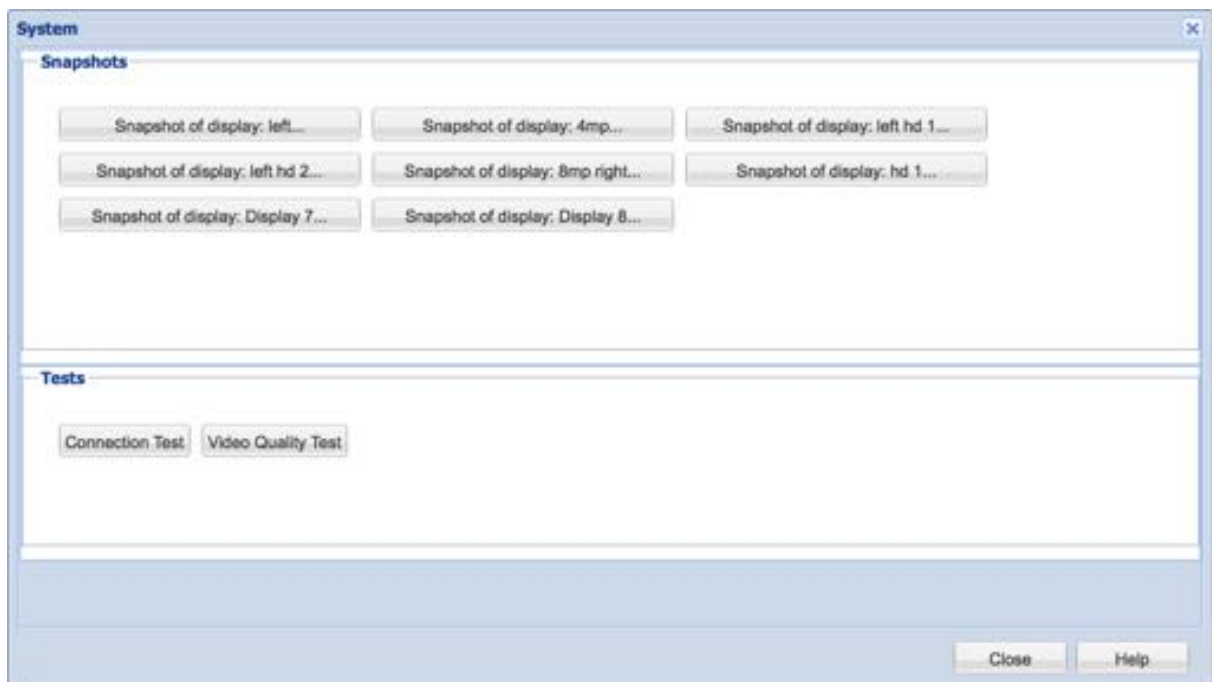
### 3.2.8  System Shutdown

Reboot-ing or shut-ing down of the system can be selected in this tab.

If the system is shut down a message is displayed on the output monitor that it is safe to turn the power off.  Note, the system itself does not turn off the power.

Wait for the message 'It's save to power off now' appears on the output monitor screen and turn off the power.

After a power cycle the default grids are shown.

**Figure 32: System Shutdown**
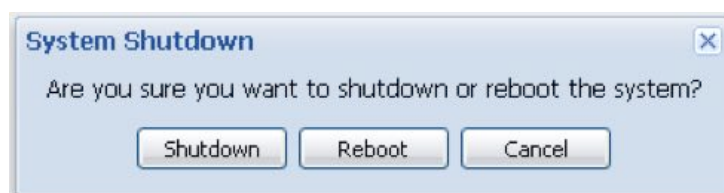
### 3.3    Administration

Administration is the tab to set up all input channels.

On the left-hand side all input channels are shown.  The number of the input channel shown is related to the connector at the back of the system. Numbers may be missing if MDI-6 boards are used. (the second input is used for the Dual Link DVI input at the first input channel)

'Virtual 1' virtual input are inputs without a physical connection. They can be addressed by 'REST' commands and used as streaming input.

The tree structure of the inputs shows the dependency of the channels.

The icons in front of the input channel number change depending on the status of the input channel.

         Channel not enabled

         Channel enabled

         Channel enabled and connected with a valid input signal

         Channel enabled and not connected (No signal)

### 3.4    Setting up an input channel first time

Select an input channel by clicking into one of the channel icons at the left side. These icons show the channel number and an assigned name.

When an input is selected first time it has to be enabled first (select 'channel enable' and then press 'Apply').

After selecting the input this channel is shown on the output display; which is defined in the first line of the 'Display Arrangement'.

For each input channel an icon can be taken at any time. This icon is used in the 'Touch User Interface' and the 'Arrangement' tab to represent this input. To create such an icon go to the 'Channel Icon' tab in the 'Advanced' area. Chapter 3.4.4.7 Channel Icon

If a keyboard and mouse is connected and USB port was assigned it is possible to move the cursor over the displayed input channel and double click to connect keyboard and mouse to this input.

The connection is made differently from the normal connection mode.  It is possible to access the full Windows screen of all windows, in an extended screen arrangement, to make modification in Windows XP.

Windows will need approximately 7 seconds before the cursor can be moved. To exit this mode type 'Left Control' key + 'space' key.

**Figure 33: Detailed view of 'Administration' tab.**
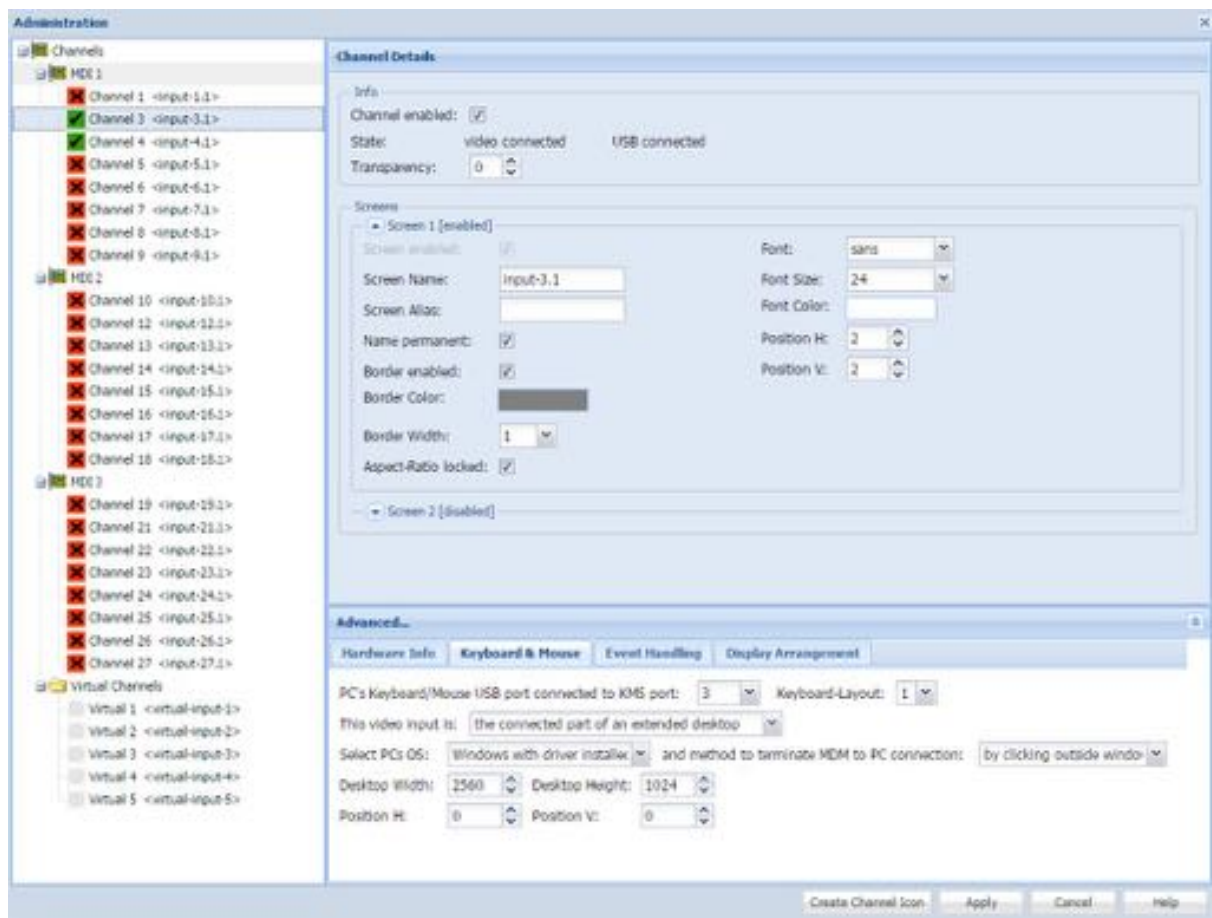


Open the 'Advanced' tab on the left side, and find information about the actual data of the input channel described here:

' Hardware tab'. If a valid input is connected the state 'connected' should be seen.

For analog inputs open the 'Analog' tab.

When an input that is enabled is selected (single click), a window in the right part of the browser opens and the input stream is shown at the output monitor.

This input view shows some status information of that channel and allows administration of this input channel.

## 3.4.1  Main Administration Tab

## 3.4.1.1 Info

- **Channel enable:** Enables or disables this channel in the 'Arrangement' tab. On shared channels, enabling one channel will automatically disable the other shared channel and vice versa.
- **State:**  gives a quick overview of the channel:
  - o  If there is an active video connection at this input the message "connected" is shown and the resolution and refresh rate is shown.
  - o  If there is an active USB connection at this input the message "connected" is shown and the port of the KMS board is shown.

- **Transparency:** Sets the transparency of this window. 0 = no transparency; 100 = fully transparent.

**Figure 34: Channel Details**



### 3.4.2 Input Stitching

With stitching either 2 or 4 input channels can be combined to form one 4K channel.
Input stitching is available only with the MDI-7 input boards.
Inputs 3 and 4 can be stitched together side by side (input 3 is left side, input 4 the right side) to form an input that is twice as wide.
Input 3 can be used for all further settings, input 4 can be used only to check the input signal (resolution etc.).
Inputs 5,6,7 and 8 can be stitched together, input 5 is the top left, input 6 the top right, input7 the bottom left and input 8 the bottom right of combined input window.
Input 5 can be used for all further settings, inputs 6,7 and 8 can be used only to check the input signal (resolution etc.).

**Figure 35: Input Stitching**



### 3.4.3 Screen 1

**Note**: Screen 1 is always enabled.

- **Screen Name:** is a field to enter a name for the channel and screen. This name is used in all following communication and as title bar on the output screen.

- **Screen Alias:** if a name is entered it's displayed on screen instead of the name.
- **Name permanent:** enables or disables displaying of the name on-screen
- **Border enable:** enables or disables the border of a window
- **Border Color**: a click opens a file to select the color of the window bar; which displays the name and the grids.
- **Border width**: defines the width of the border.
- **Font/ Font Size/ Font Color/ Position H/ Position V:** are related to the name as displayed on screen and allows changing its font, the size, the color and the position.

## 3.4.3.1 Screen 2 to 4

A second screen can be enabled. It shows the same content as screen 1. It can be used during the arrangement to crop certain areas of the input and display these at different locations on screen.
All of the selectable fields are the same as in screen 1.
To enable more than 2 screens go to 'Configuration' 'General settings' 'Screens' and switch to 4 input channels per display.

## 3.4.4  Advanced

The 'Advanced' button opens a set of 4 to 5 sub tabs. These tabs should be set up very early after connecting the input channels.

## 3.4.4.1  Hardware tab

At the left side of this window, basic information about the actual input is shown and is refreshed every 2 seconds.

- **Input connectors:** When an ADIO input converter is connected all available connectors are shown. If one of the input connectors is connected the background color is highlighted green.
- **Direct connection:** The input signal is directly connected to the input connector
- **ADIO without optical connection:** The input signal is connected via an ADIO Tx-board directly to the input connector.
- **Resolution:**  is the actual resolution and the refresh rate measured at this moment in the input board.
- **Pixel-Clock**: shows the pixel clock of the selected input in MHz.
- **Color:** Color model of the input. All inputs allow RGB 888 as color model. Additionally, on MDI-7 inputs 1-4 can handle YCbCr 4:4:4 as color model. YCbCr is visible but without color information.

**Figure 36: Hardware tab, no ADIO connected**
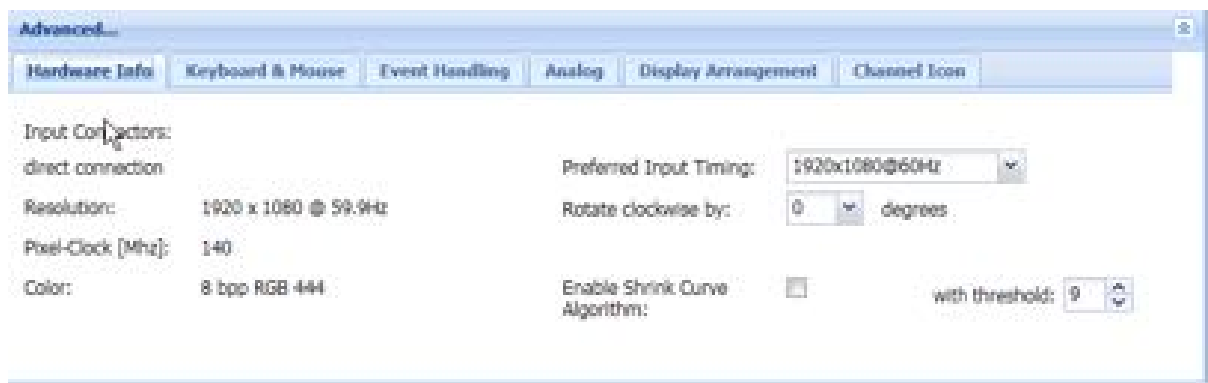


**Figure 37: Hardware tab, with ADIO connected**



**Note:** The following set up should only be done once at the very beginning after all connections are made and the input signals are active (although they don't need to be active to do the set up).

- **Max. Resolution (EDID Data)**: There is a drop-down menu to select a maximum resolution that is presented to the system (graphics board) connected to this input. (The same way a monitor presents its resolution to the system via EDID data). A refresh rate of 60Hz or 30Hz is used. The maximum selectable resolution depends on the capabilities of the input channel. Use this to limit the size of the input channel; this is the better solution then using a scaler to resize the input. You may need to reboot the computer (not the MDM/KVM) connected to this input channel. Default settings are digital for the digital channels, analog for the analog channels with a max. resolution of 1280 x1024 x75Hz, 1600 x1200x60Hz. For more details see Table 4: Details of EDID data sets. Using 1920x1080 includes all lower resolution data as well.
- **Rotate clockwise:** Allows the rotation of the input by 0, 90, 180 or 270 degrees.
- **Enable Shrink Curve Algorithm (optional):** only visible for channels 5,6,9 etc. can be used with a special algorithm that enhances thin curves (1 pixel wide) with a dark background when the input is scaled down (shrink) below 1:1. Shrink Curve algorithm is active with 'segment_identifier x.1' only. In other words, it is used only on 'Display 1' and screen 1. See 'Figure 38: Example of a Shrink Curve Region' how the result looks like when using shrink curve (left part) and not using shrink curve (right part).
  - **Disabled:** disables shrink curve behavior

o **Enabled (legacy):** enables the automatic detection of areas with thin curves in the same way as previous versions. Background color is black (<101010).
o **Enabled with region:** enables the shrink curve behavior in a region specified by the Top/Left and Bottom/Right corners. For details see: Figure 40: Shrink Curve with Region Selected. (This setting has shown excellent results with St. Jude Mapping system). The selected region is highlighted on the output display.
o **Use background color:** can be enabled with the 'region' mode. Enter the background color of the shrink curve region as RGB hexadecimal values. i.e. FF0000 is a red background. If not enabled the background color is <101010 (nearly black to black).

**Figure 38: Example of a Shrink Curve Region**
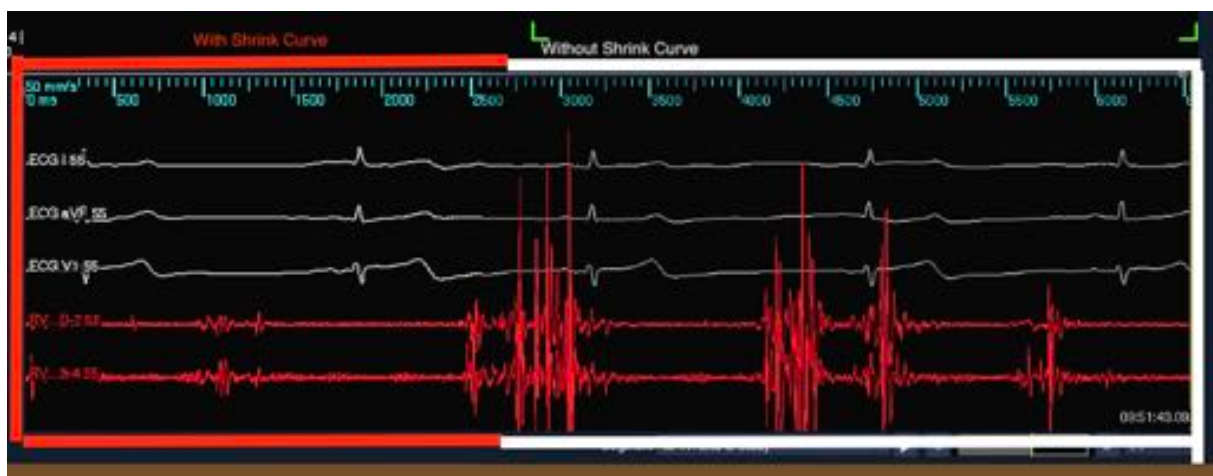


**Figure 39: Shrink Curve Selection**



**Figure 40: Shrink Curve with Region Selected**

### 3.4.4.2 Keyboard & Mouse
Select this tab to configure the connection to the PC when a mouse and keyboard is used.

**Figure 41: Keyboard & Mouse tab for single desktop**
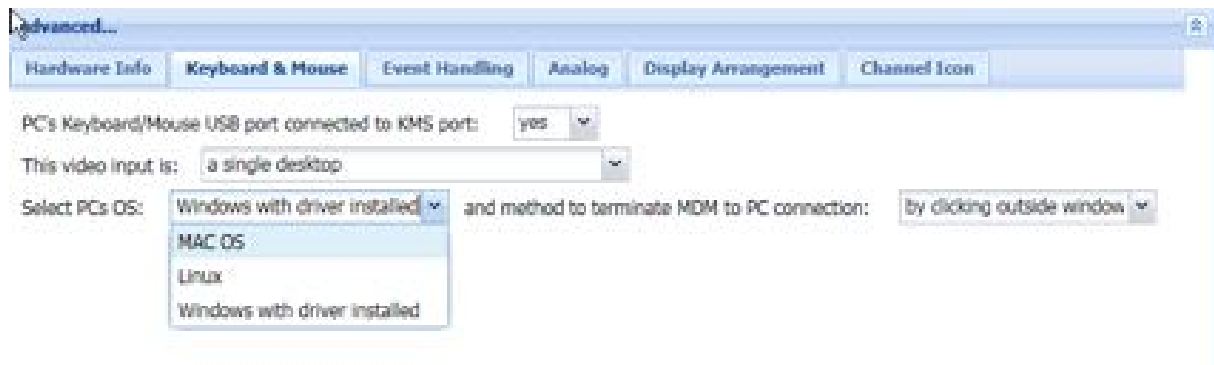
- **PC's Keyboard/Mouse USB port is connected to KMS port:** a drop-down menu allows selecting one of the USB ports of the MDM to be connected to the PC. Select the USB (KMS) port number, which is connected to the same PC as this video connection. Select 'none' when this video input has no USB connection.
- **This video input is part of an extended desktop:** select this if the connected PC is part of an extended desktop setting. When selected 4 new input fields open to enter more details. Please refer to further explanations below.
- **Select PCs OS**: select the Operating System used on the PC. Please refer to further explanations below.
- **and method to terminate MDM to PC connection: 'by clicking outside of window'** is the convenient choice but may cause some problems, or **'with 'break' character'**. For details please read below.

**Figure 42: Keyboard & Mouse tab for extended desktop**
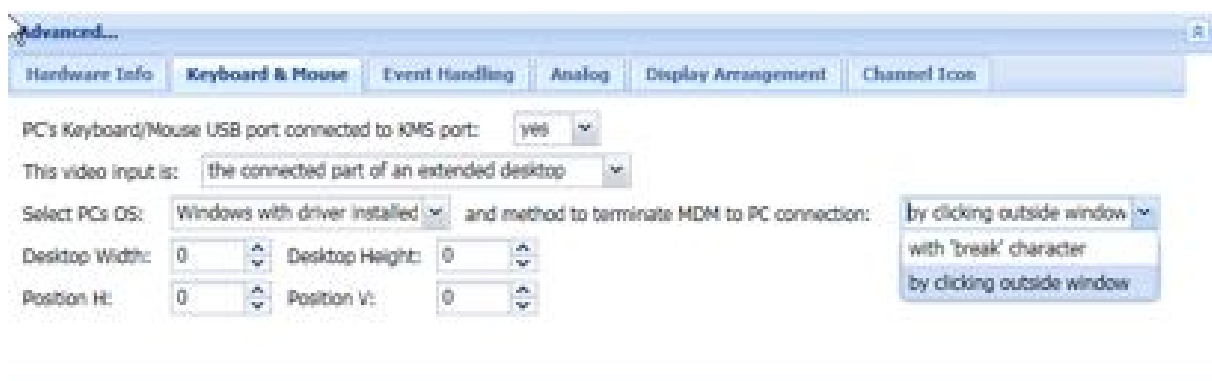
Figure 43: Mouse Modes shows the detailed flow of the possible selections.

For all OS selections:
- **'with 'break' character'** (Relative mouse mode) needs a break character to terminate the connection between the PC and the MDM. A break character is a special character that has to be typed while connected to the PC to disconnect the mouse keyboard connection. It's defined in chapter: 3.2.3.3 Display: MDM with KVM Mode. Use this

mode when the user program needs one of these Window properties: 'Enhance pointer precision' or 'Select a pointer speed'. This selection works under all conditions in all operating systems.
- **'by clicking outside of window'** (Absolute mouse mode) the connection between the PC and the MDM is terminated by a click outside of the connected window.

For a Windows or Linux 'single desktop'
- The settings should be:
  o This video input is: 'a single desktop'
  o Select PCs OS: 'Windows' or 'Linux'
  o Method to terminate to terminate the MDM to PC connection: 'by clicking outside window

For a Windows with extended desktop where a special driver can be installed
This should be the preferred method for an extended desktop.
Settings should be:
  o This video input is: '**the connected part of an extended desktop'**
  o Select PCs OS: **'Windows with driver installed'**
  o Method to terminate the MDM to PC connection: '**by clicking outside of window**'

A driver provided by Tritec has to be loaded on the host PC. Find the mouse driver under this link: https://www.multi-display-manager.com/software/. Follow the instructions on the found inside of the driver package.

'**The connected part of an extended desktop'** is the input channel that has the USB connection to the connected PC.
'**Part of an extended desktop'** are all other video input channels that are part of the same extended desktop but have/need no USB connection.

For Windows with 'Extended Desktop' where no special driver can be installed
Settings should be:
  o 'This video input is: **the connected part of an extended desktop**
  o Select PCs OS: **'Windows'**
  o Method to terminate the MDM to PC connection: '**by clicking outside of window**'

This setting needs no driver but during windows login screen the mouse doesn't work properly (the keyboard works fine). In the Windows mouse properties the 'enhance pointer precision' must be turn off and 'Select a pointer speed' must be set to the middle position.

## Figure 43: Mouse Modes
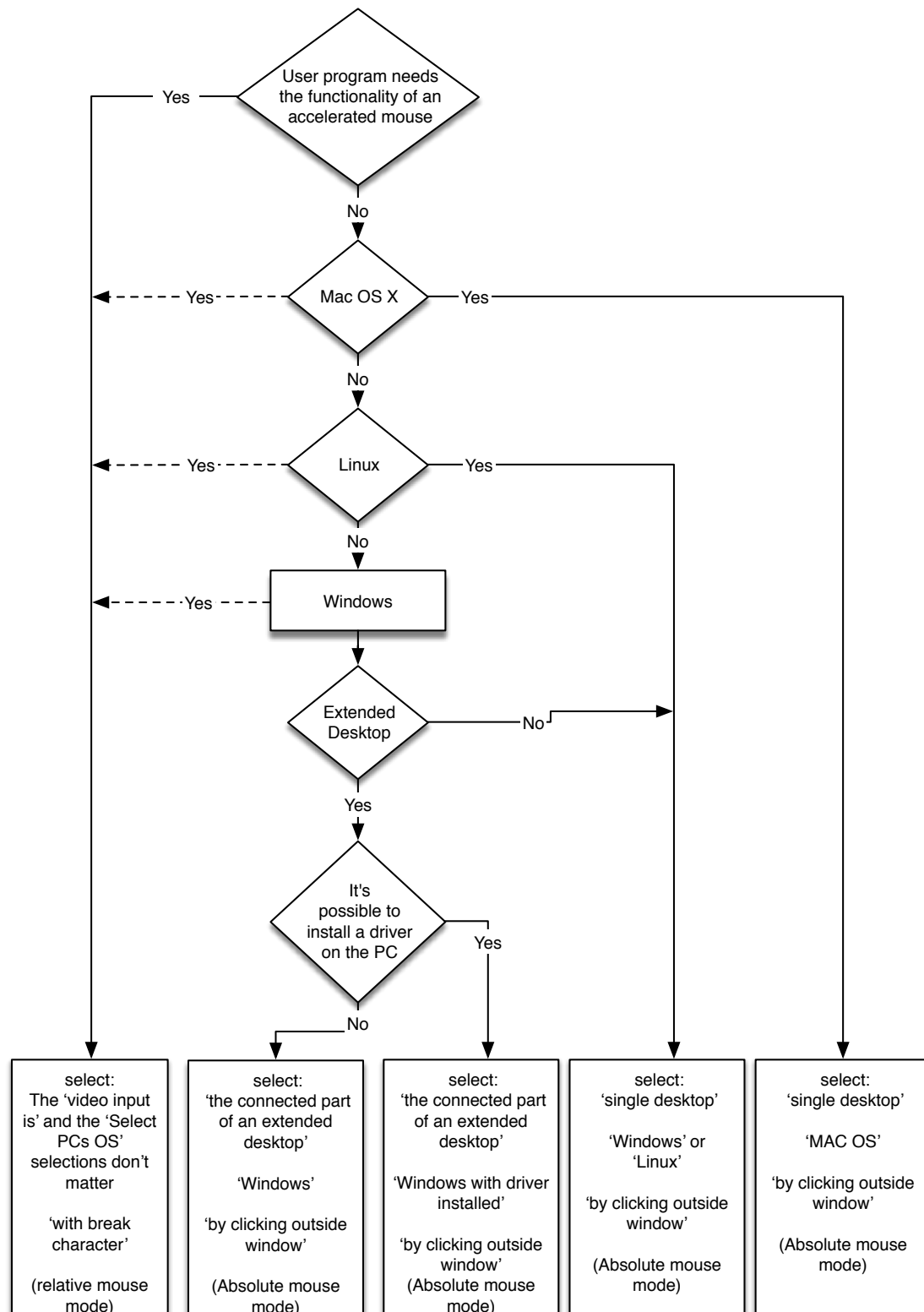
If the PC uses 'extended desktop Mode' the following values have to be filled in carefully. The desktop arrangement is needed to adjust the cursor position of the host and the MDM. If more than one output display is connected to the host PC, these desktop values have to be entered.  This is true regardless if all of the displays are connected to the MW-KVM or not.

- **Desktop Width:** Is the sum of all horizontal pixels of all windows arranged under Windows horizontally, or the widest.
- **Desktop Height:** Is the sum of all vertical pixels of all windows arranged under Windows vertically or the highest.
- **Position H:** is the horizontal position of this monitor.
- **Position V:** is the vertical position of this monitor.

To determine the size and the position of the monitor under Windows:
- Right-click on the Windows Desktop background.
- Select properties, then 'display properties' 'settings'.   All connected monitors are shown.

Only the enabled ones are used for the desktop size calculation.

To determine the size and the position of the monitor under OS X select 'System Preferences' -> 'Displays'.  For Linux open the System Preferences -> Monitors, there are similar set up as under Windows.

In any case the 'Desktop Size' is the maximum horizontal number of pixels and the maximum number of vertical lines of all display enabled and attached to this host PC.  This is true whether or not all displays are connected to the MDM. The desktop size is equal for all displays attached to the MDM.

Example:
If two 1280x1024 monitors were arranged side-by-side, the desktop width would be 1280+1280 = 2560; the desktop height would be 1024 for both monitors.
If one monitor is 1280x1024 and the other is 1920x1080 and they are arranged side-by-side, the desktop size H would be 1280 + 1920 = 3200 and V would be the maximum of 1024 and 1080 ➔1080.
If two monitors of 1280x1024 and 1600x1200 are arranged side-by-side the desktop width and height is 1280+1600=2880 by 1200.

The position of the monitors is different for each display attached to the KVM.
The position of the display is related to the top left corner of the desktop size entered; which is at position 0/0.
The position of each display is the number of pixels horizontally and the number of lines vertically of the top left corner of the display relative to the top left corner of the desktop size.

**The position of the monitors in Windows Operating System can be found in the 'Windows Display settings' (see Figure 44: Sample Windows Desktop Arrangement).**

In this case the left monitor gets the positions 0/0 the right, monitor 1280/0. (Windows will display -1280/0 and 0/0 as coordinates)

**Figure 44: Sample Windows Desktop Arrangement**



**Figure 45: Desktop Parameters in Ubuntu Linux**
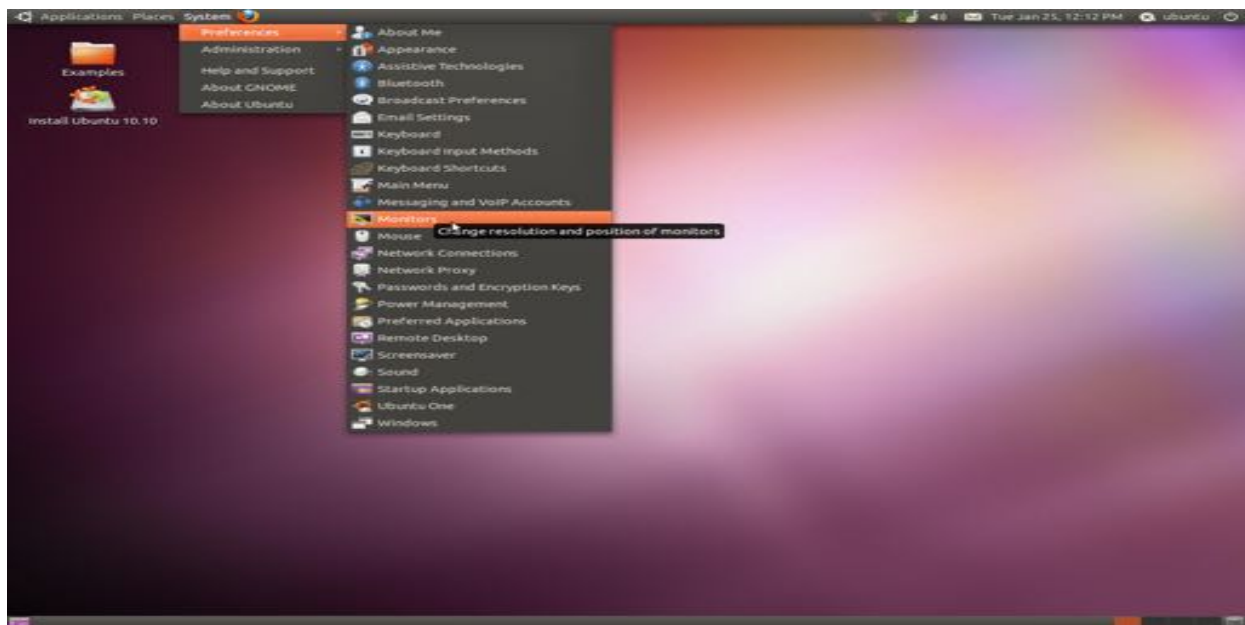


### 3.4.4.3 Analog

This tab is used to fine-tune the analog inputs.

The MW-KVM-1 software has a table with most of the VESA analog timings.

The incoming signal is used to find an entry in the table. When the timing is not known the output monitor may not show any image.

Figure 46: Analog Inputs
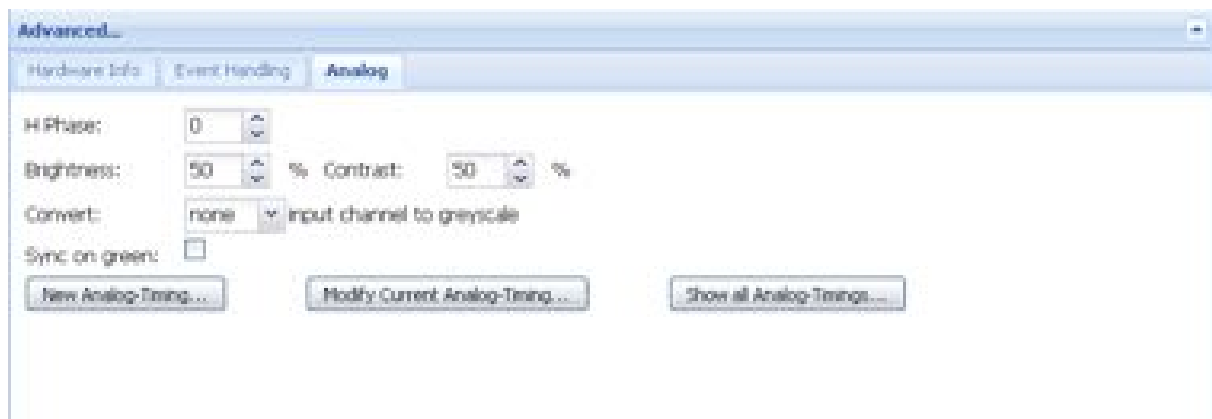


When the input signal is not detected the right way, or the user wants to check which values have been detected by the hardware use the 'Modify Current Analog-Timing'.

The upcoming window shows the current analog timing selected by the hardware. The values can be changed to modify the timing.

When 'Apply' is pressed, the timing is written to the hardware and the new timing is activated. This may take a few seconds. The new 'current' timing is shown

When a complete, new timing should be entered us the 'New Analog-Timing' button to add a new timing.

Show all Analog Timings' opens a list with all predefined and custom analog timings available.

MDI-7 with ADIO connected does not support these functions: 'New Analog Timing…', 'Modify Current Analog Timing…' and 'Show all Analog Timings…'.

Figure 47: Modify Current Analog-Timing
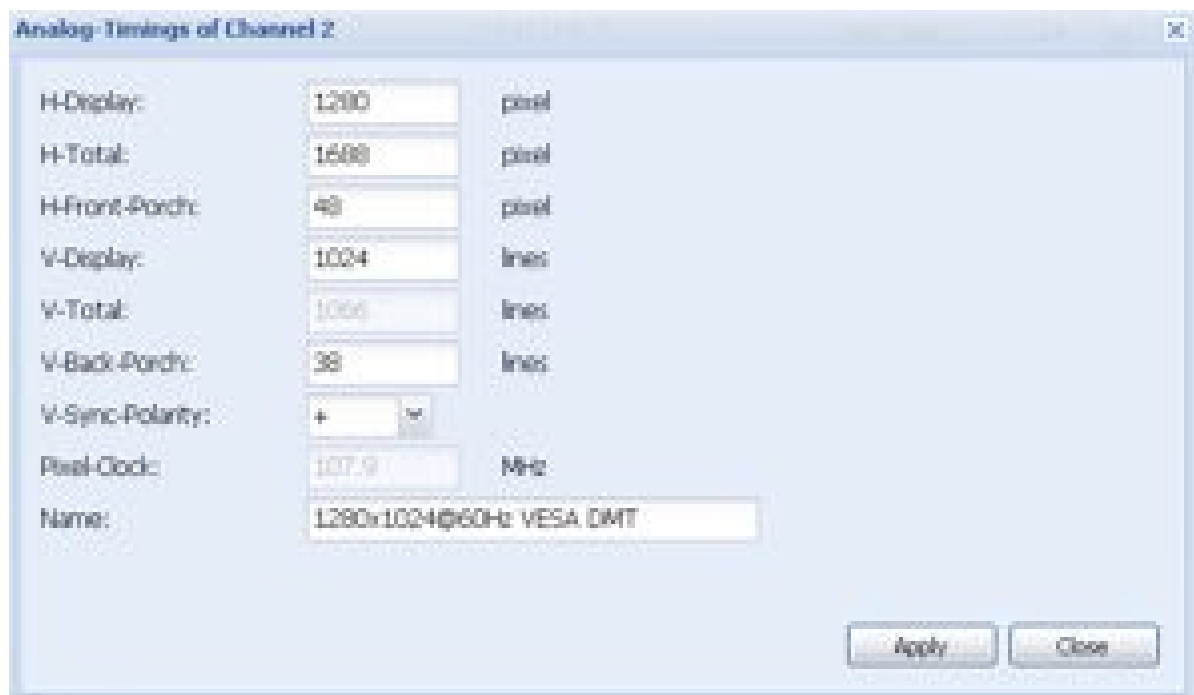
**Figure 48: New Analog-Timing**



**Figure 49: Show all Analog-Timings**



When the incoming analog signal is a 'sync on green' signal instead of discrete h- and v-sync signal, select the checkbox 'sync on green'.

If the input signal is grey-scale select 'Convert 'green' input channel to grey-scale'.

If a stable image is shown start to change values of the 'phase' to get the best possible image (use appropriate test patterns).

## 3.4.4.4 Fine tuning the analog settings.

To fine tune the analog settings some values in the "Modify Current Analog-Timing..." tab can be modified:

To move the image one pixel to the right
　　-> increase the "H-Front-Porch:" value by one and press "Apply"

To move the image one pixel to the left
　　-> decrease the "H-Front-Porch:" value by one and press "Apply"

To move the image one line up
　　-> increase the "V-Back-Porch:" value by one and press "Apply"

Tomove the image one line down
　　-> decrease the "V-Back-Porch:" value by one and press "Apply"

　　If vertical lines or edges are not displayed sharp the "H-Phase" value in the "Analog" tab has to be changed until the best possible sharpness is visible.

## 3.4.4.5 Event Handling

On certain events like 'an input goes active' or 'in active' either layouts (sets) can be switched automatically or inputs can be replaced.

**Figure 50: Event Handling - Set**



When enabling 'Set' the set switches to the selected set when this input goes online (valid input signal) and switches to another set when the input goes offline (no valid input signal)

**Figure 51: Event Handling - Inputs**
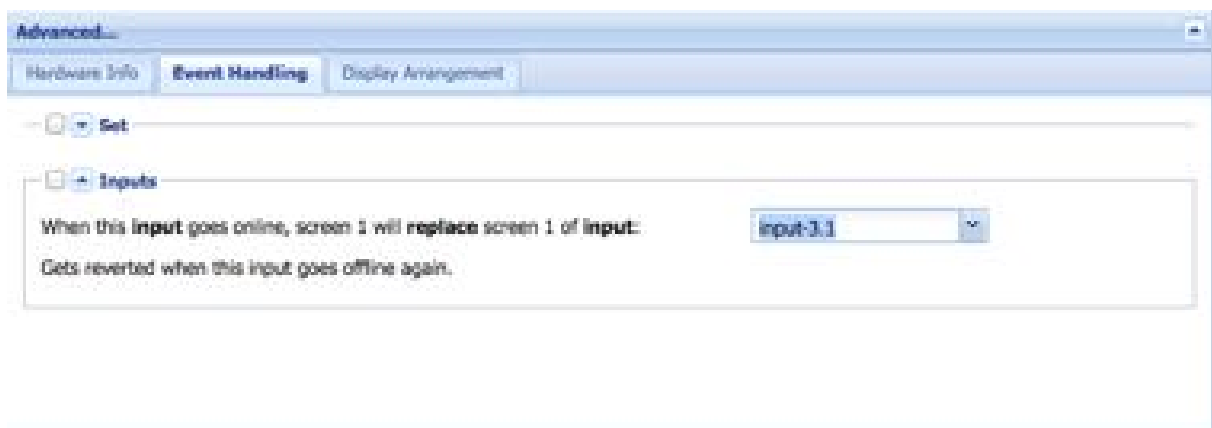
When enabling 'Inputs' this input will replace the selected one when going active. When going inactive the original input is displayed again.

### 3.4.4.6 Display Arrangement

Disable or enable this input channel and screen 1 or 2 from the 'Arrangement' tab and 'on-screen- arrangement' on these displays. So only certain inputs are visible on certain displays. If there are many inputs enabled, this may help to keep a better overview.

**Figure 52: Display Arrangement inside of the input channel**



### 3.4.4.7 Channel Icon

For each input channel either an icon or the 'Screen Name' or both can be used to represent this input in the 'Touch User Interface' and the 'Arrangement' tab. Figure 53: Channel Icon Tab shows the details.

First there is the selection to show the 'Screen Name' only or the 'Channel Icon' only or both. 'Create a Channel Icon' when this input channel shows a typical view. This icon is stored locally and will be used from this moment in all layouts, it can be retaken any time.

'Load a channel Icon from' allows you to load a self-created icon; which is used the same way as an internally created icon. For best results the image should have the same resolution as the input channel and the format should be .jpeg.

**Figure 53: Channel Icon Tab**

### 3.4.5  Virtual Inputs

Virtual inputs are inputs without a physical connection. They can be arranged as all other inputs but their content comes via REST interface or over network connections.

Select 'Text' and type any text in the field right next to it.
Select 'Image' and enter an URL with an image to download.
Select 'Stream' and enter an URL with a stream address like: https://youtu.be/…...
A stream can be of the following formats: H264, rtsp, NDI, etc. .
HDCP protected streams cannot be used.
To identify NDI streams on the network, click the 'search' symbol (at the right-hand side of the URL entry line) and a list of the available streams is displayed.

For more information about available streams and further details please refer to this document:
https://www.multi-display-manager.com/download/application-note-video-over-ethernet-streaming/

To test the 'image' or streaming' just enable the channel. Predefined URLs are stored.
              Don't forget to setup the 'DNS' server in the network section.
It may need a few moments until the image is downloaded or the stream is buffered.

Select an 'Audio out by' to listen to the stream audio channel. USB devices are not hot pluggable. Only one audio out can be select in any of the virtual inputs.

### Figure 54: Virtual Channel

**Figure 55: Virtual input channel with NDI Stream**
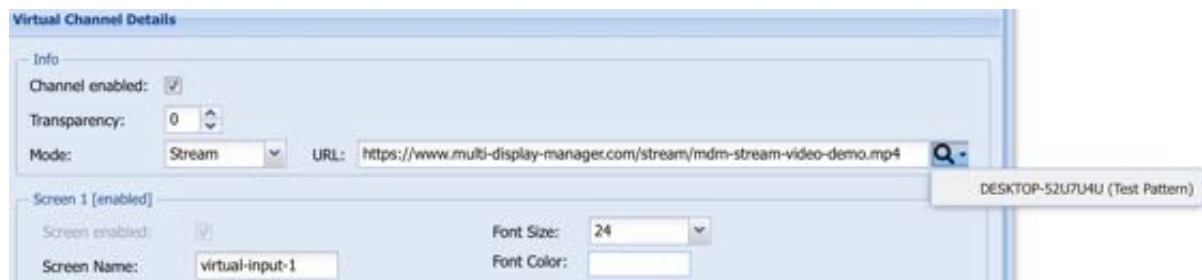
### 3.5    Arrangement

Arrangement allows the positioning of all enabled input streams on the output screen. It can be used to define new sets or to change existing sets. The cropping and scaling of the input channels can be modified as well.

Set definitions for a certain resolution can be selected on any display with the same resolution. So, each set has to be defined just once for a certain resolution. Definitions are not bound to any specific display, to resolutions only.

In the top left corner, the display can be selected, to select the right resolution for the layout definition.

**Figure 56: Arrangement**
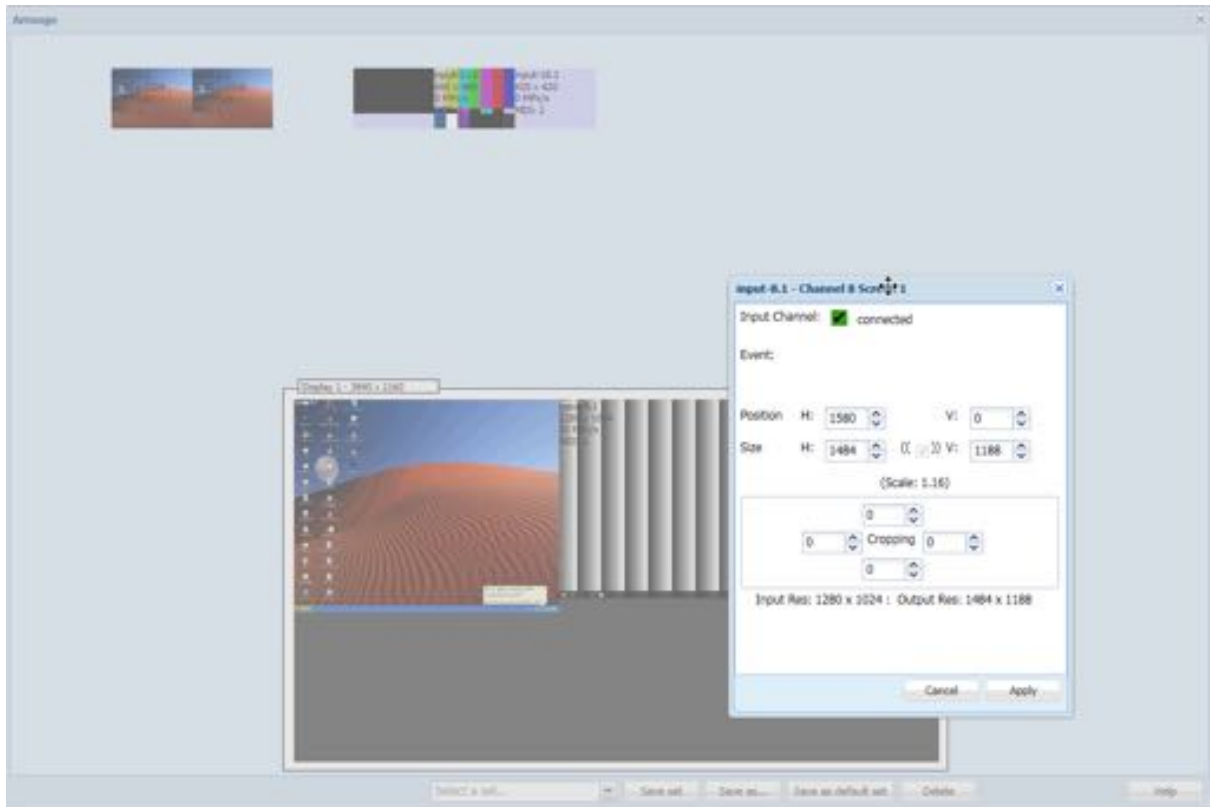


A dark rectangle in the lower part of the browser window symbolizes the output monitor screen, and some smaller rectangles above symbolize the input screens.

The input screens show their name; the size; the board number; and the bandwidth used to calculate the used bandwidth. When an icon has been stored (see chapter 3.4.1  Main Administration Tab how to create such an input icon) it's used to represent the input.

The output screen shows its name and size and the name of the selected set if a set is selected.

The resolution of the output screen and the resolution of the output monitor have a fixed relation.  For example, an 8 Mega-pixel monitor one pixel on the output screen, relates to 6 pixels on the output monitor.

### 3.5.1  Arrangement of a New Set

Each input stream can be dragged and dropped over the output monitor to the place desired. When the input screen is picked with the mouse, it is expanded to fit the size of the output window shown in the browser. Overlapping can be enabled in the 'Configuration' tab in 'General Settings'. Chapter 3.2.1.10

When the window is dropped over the output monitor the window is shrunk to fit on the monitor or between other dropped windows. When two windows are arranged fairly close to each other they will 'snap' together (first to the top then to the left). 'Shift' plus 'double click' will increase the window to its maximum size without overlapping any other window. This is disabled when overlapping is enabled (Chapter 3.2.1.10).

When enabled in 'chapter 3.2.1.9 Enable segment resize in 'Arrangement' the inputs can be resized at the lower right corner.

When a window should no longer be visible on the output screen, drag and drop it away.

At the same time the input window is dropped on the output screen, the 'real' output monitor will show this as well.

Any input window can be double clicked on, and a sub window will open. This window allows the resizing, cropping and positioning of the input channel on the output monitor.

In the upper portion of this sub-window, the status information of that input channel as specified in 'Administration' tab, is shown. A red square means 'no signal' at the input channel; a green square means input signal is in range.

**Figure 57: Arrangement Detailed Window**



On the next line, the defined events are listed for information only. Warning: do not use the arrow keys up and down too fast, or the browser may hang up.

The 'Position' of the input window on the output screen can be changed in the next section.

'H:' moves the position of the output screen horizontally. Moving the arrow up moves the position to the right, and down to the left by one pixel. Using 'shift' and the arrows,

moves the position by 20 pixels at a time. 'V:' moves the position vertically. The up arrow moves the position up; down arrow moves the position down. Changes below 6 (4, 3) pixels may not be seen on the browser and will only appear on the output screen. The 'origin' is in the left lower corner. At any time, an absolute number can be entered followed by a tab.

On the next line the 'Size' can be changed. The 'size' is the size of the output window including cropping and scaling. Either the 'H' or 'V: size can be changed. Use arrows, either with or without 'shift', to scale in steps of 20 or 1.

The next section can vary depending on the item selected in the 'Display settings' in 'On-screen arrangement' with 'MDM with KVM' mode enabled. There the on-screen functionalities are enabled for all layouts and inputs on the selected display. To restrict these functions to the currently selected input channel and layout use the following check boxes. These are the possible messages:

- Disable moving
- Disable resizing
- Do not overlap
- Lock to position
- Lock to Layout

The next section is for 'Cropping' the window. The arrangement of the input fields is self-explanatory.  In the last line the input resolution and the output resolution, including headers, is shown for reference.

As soon as an input window is put on the output screen, a check is made to see if the internal bandwidth of the system is still sufficient to show all windows without problems. If this is not possible, the last screen put on the output window is removed and an error message is shown. To solve such problems, move the input to another MDI board, make it horizontally smaller, scale it down or do not use two windows of the same input stream.

Once an arrangement has been made, use the 'Save Set' button to save the arrangement under the same name. Unicode UTF-8 characters set are allowed. Use the 'Save as' button to save this arrangement under a new name. Use 'save as default' button to save the arrangement as the default set. 'Default Sets' are marked by an asterisk '*'. When the set is stored a message in the browser appears. To select a previously defined set, use the 'select set' drop down menu in the lower right corner.

### 3.5.2  Modifying a Set

To modify an existing set, select the set with the 'select set' drop down menu in the lower right corner. The set is loaded in the browser on the output screen.

 Modify the set and use the 'save set' button. If the set should get a new name use the 'save set as' button and enter a new name.

### 3.5.3  Deleting a Set

To delete a set, select the set with the 'select set' drop down menu in the lower right corner.  Use the 'Delete' button to delete this set.

### 3.5.4  Marking a Set, a 'Default Set'

To make an existing set the default set for that display, select the display and then the set with the 'select set' drop down menu in the lower right corner.

Use the 'save as default set' button to save this set as the 'default set' under the same name.  This is activated when the system is turned on.  'Default Sets' are marked by an asterisk '*' for the first display and as '*2' or '*3' for display 2 and 3 etc.

## 3.6   Select

Selects the set shown on the output monitor by double clicking it.   There is a select window for each display; which has not been set up for 'mirroring'.
Only sets with the right resolution for this display are shown.

**<u>Figure 58: Select</u>**
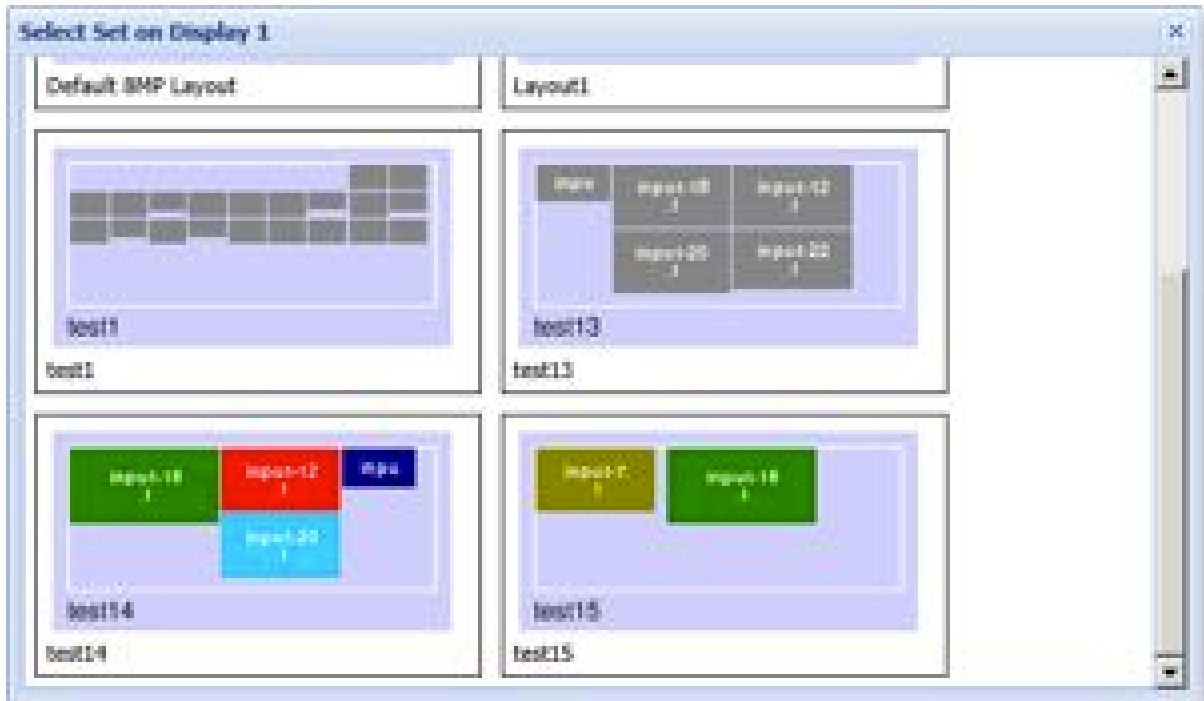
# 4. Touch User Interface (TouchUI)

The touch user interface can be used by tablets, phones or other PCs with a monitor.  Such a system must be connected via network (LAN or WLAN). It must run a browser like Chrome, (Safari and Webkit based browsers, IE and Firefox are not supported).
With release 2.4.12 and higher we offer two versions of the TouchUI interface.
The one already known is called 'classic version' and the newer one is called 'modern version'.
In the 'classic version' the administrator sets up all procedures and buttons and the end user cannot modify these.
In the 'modern version' the user can setup all procedures and buttons. Can create his/her own layouts by moving and resizing the inputs life on-screen with a tablet.

If the 'classic version' is chosen it's the default version no changes have to be made, just precede as in older versions.
For the 'modern version' proceed to chapter 4.2 Touch User Interface 'Modern Version

## 4.1    Touch User Interface- Classic Version

The browser must be pointed the http://mdm-ip-address/touchui.

### 4.1.1  Using the 'Classic Touch User Interface'

The MDM Touch User Interface supports multiple tables or PC when defined in the administration interface. When the tablet or PC is first time connected to the URL: http://mdm-ip-address/touchui the user has to select which of the defined presets this tablet should be used with. This has to be done just once or when the tablet is changed.

After this selection the 'procedure selection window' opens. Select a procedure / case/ user and this procedure window is shown full screen. If a default procedure is defined this will open automatically when connected after the first connection.

When a procedure is selected the layout of the top left button is shown always.

**Figure 59: Procedure selection window**

**Figure 60: Procedure window**
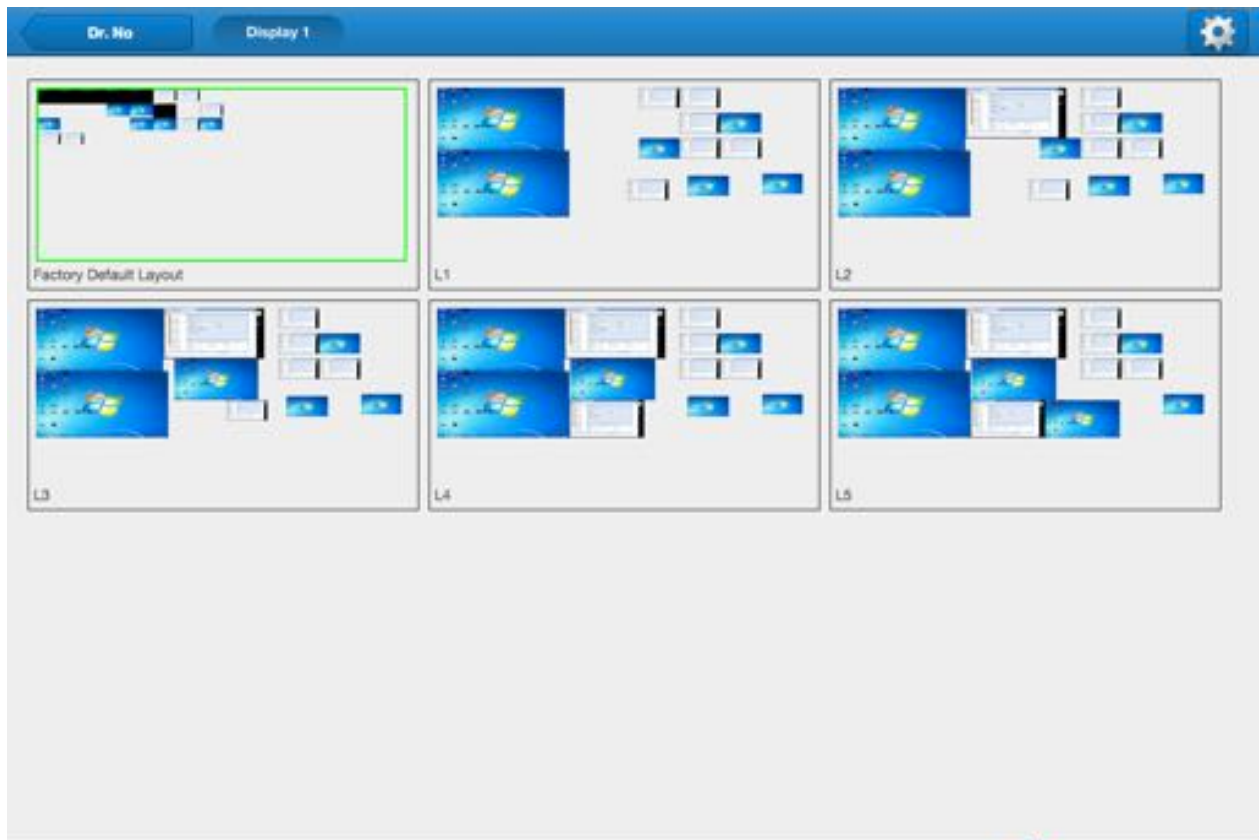


Procedure window.

Depending on the setting several layouts are shown.

A single touch of one of the layouts will switch the MDM display to this layout. The selected layout has a green border.

In the top left corner, the name of the procedure is shown and when touched it returns to the 'procedure selection window'.

The top right corner shows the tool kit symbol for more functions.

- Take a screenshot of current display. These actions will store the screenshot on an FTP server or an USB stick. For more details, see the Administration interface, 'Display Settings'
- System messages show all error messages of the system.

**Figure 61: Toolkit Window**
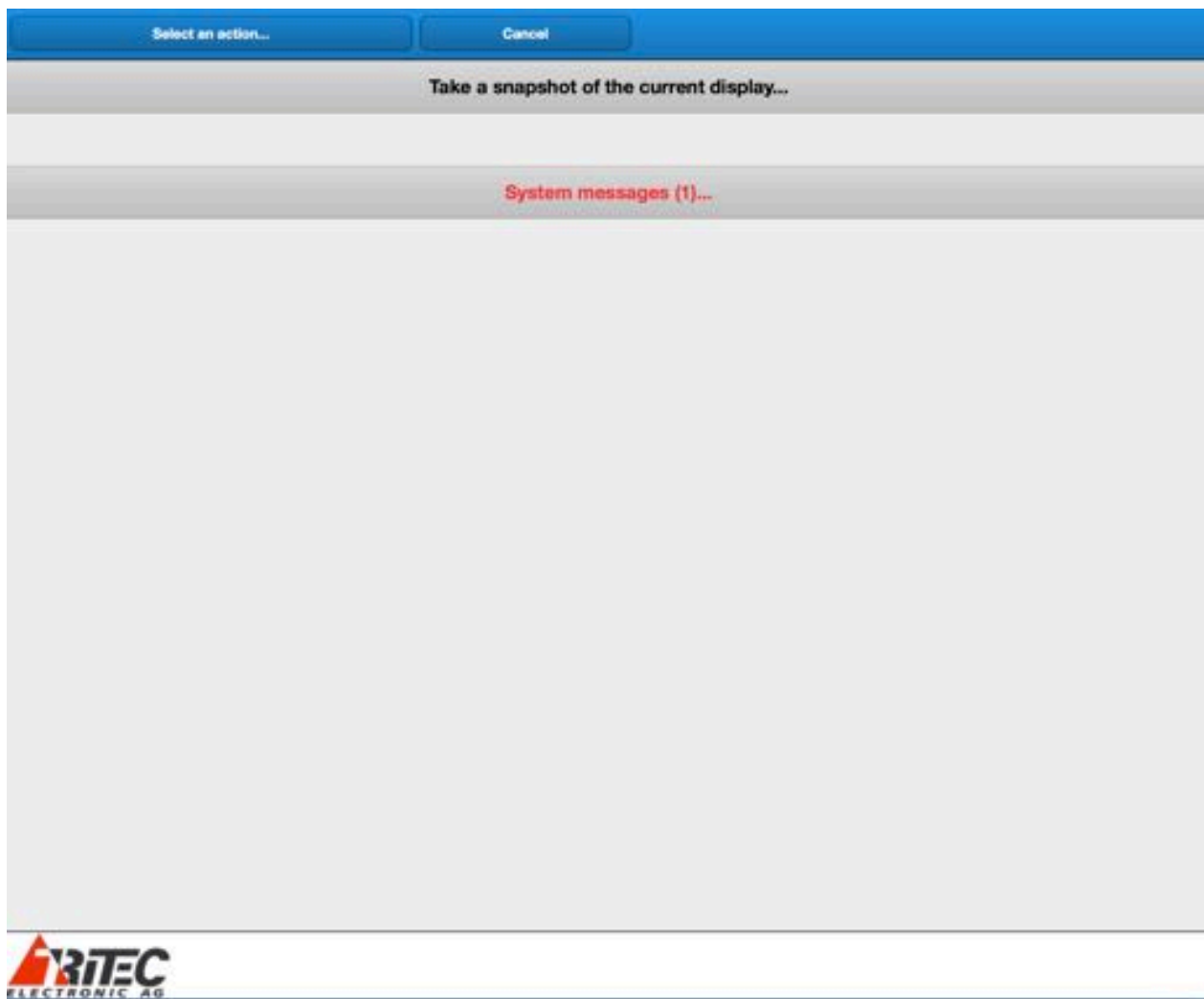


A single click to a button selects this layout on screen.
A double click to a button opens this layout full screen with all input channels.  (see Figure 62: Full Screen view of a layout)

**Figure 62: Full Screen view of a layout**
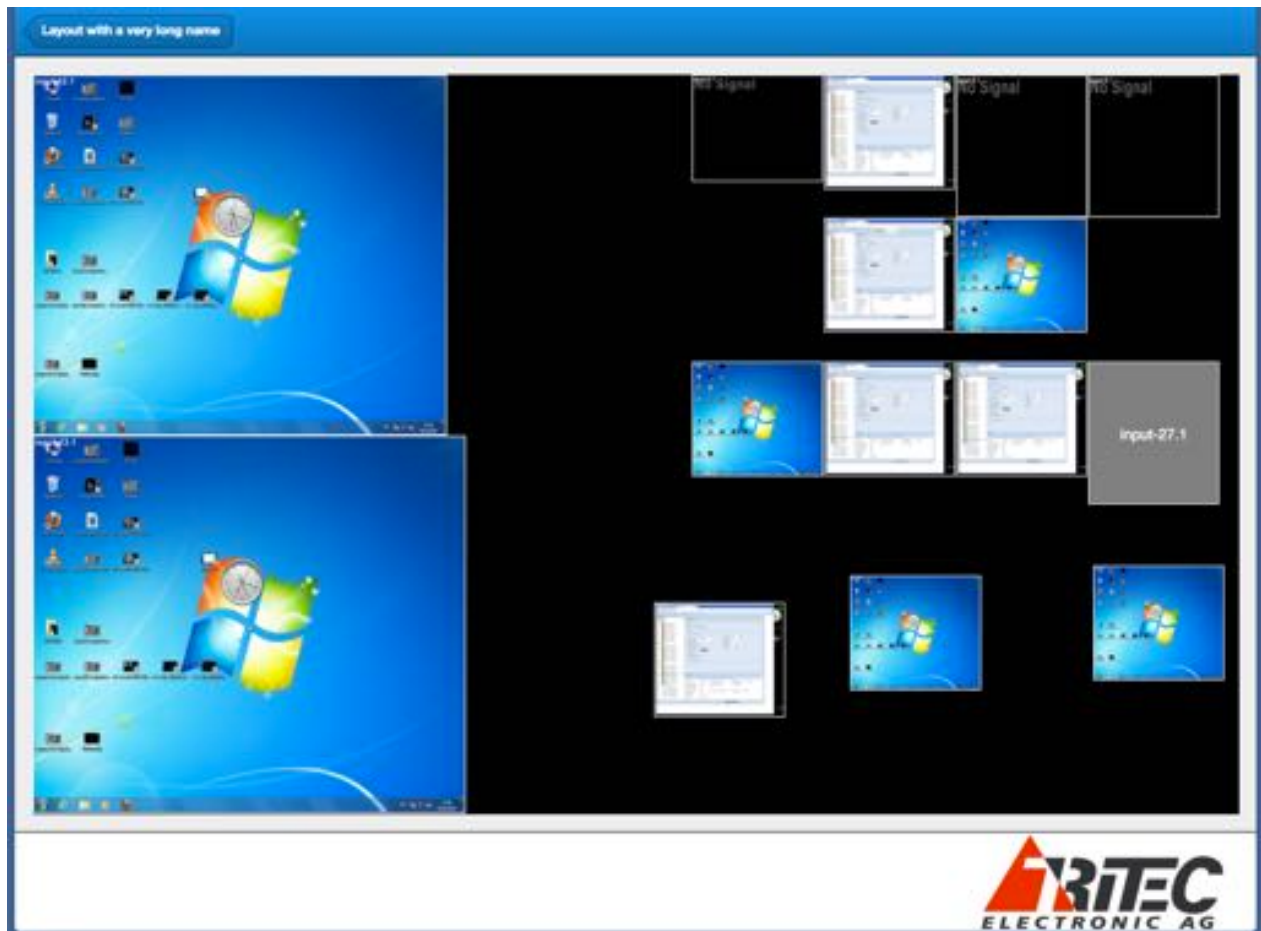


When enabled by the administrator, click one input channel and then another to swap these channels on the MDM display. The new selection is permanent over all shut downs and reboots.
When enabled by the administrator, a double click to an input channel opens a new window displaying all input channels not used in this layout (and enabled by the administrator for selection). A touch to one of these input channels will use this input in the layout permanently and return to the layout window.

In the top left corner, the name of the layout is shown and when touched it returns to the procedure window.

## 4.1.2 Setting up the 'Classic Version' of the Touch User Interface

In the administration interface of the MDM open the 'TouchUI' tab.

First select the TouchUI 'settings' tab.
Arrange how many buttons you want to see in one window then how many buttons per row. Before wasting too much time proceed to the next step to be able to view one procedure on the tablet or monitor. You may need to change these settings depending on the resolution of the tablet/monitor size to get a nice arrangement. The lower part of the output window shows a Tritec logo.

**Figure 63: TouchUI Setting 'Classic Mode'**
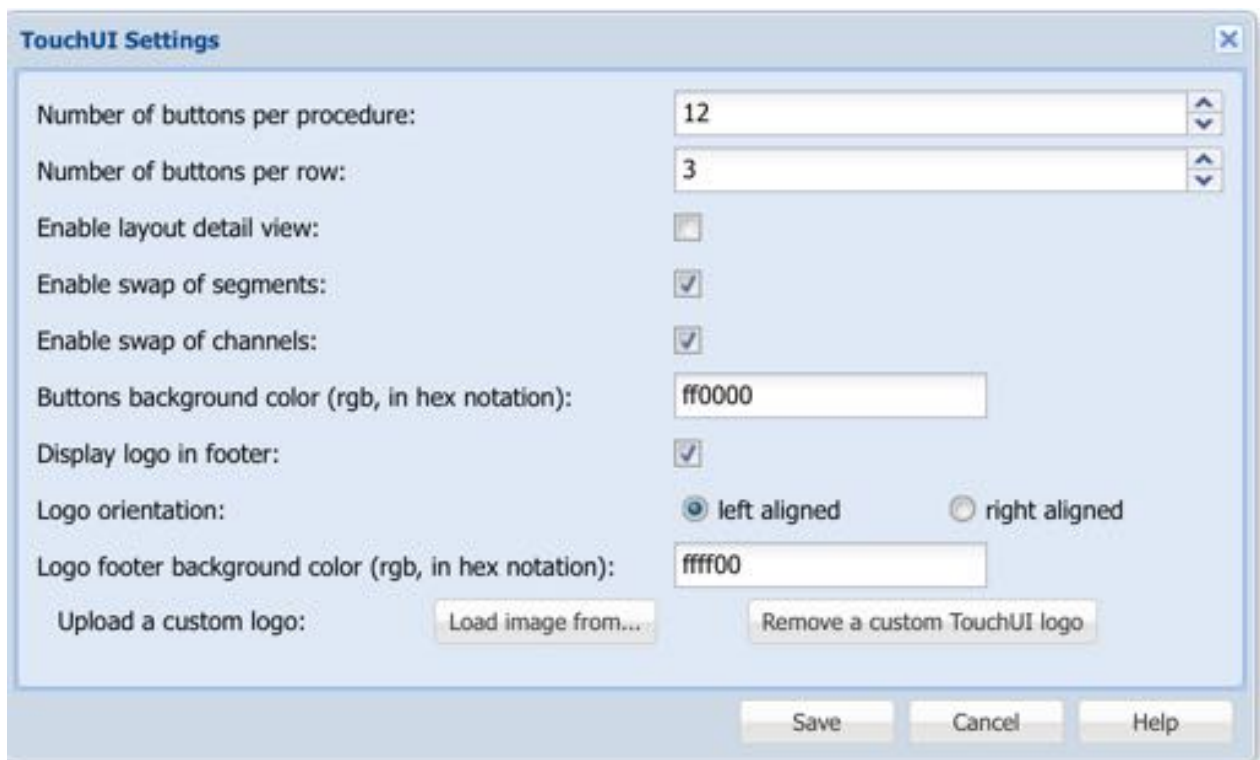


The checkbox 'Enable layout details view' disables 'Enable swap of segments' and 'Enable swap of channels'. Either a single or double click to the button will change the layout on the output display. This is a work around of a problem with the browsers under Window OS.

The checkboxes 'Enable swap of segments' allows the end users to swap segments or not.

The checkboxes 'Enable swap of channels' allows the end users to swap input channels or not.

'Buttons background color' changes the color behind the buttons, use any hex number between 000000 (black)  and ffffff (white).

'Display logo in footer' disables the logo in the footer. If it's enabled the next two lines enable you to load a custom logo (transparent, 24bit, rgb .png ) and set the background color.

The next step is to define the attached devices in the TouchUI 'Administration' tab. Add devices like 'iPad in OR' and select which display this device should be able to control (see next chapter for details). The first time a device is connected via its browser interface you are asked to select which of the defined device you want to use it for. To change the name a device just select it on the left hand side, enter a new name and press 'Save'.
Needs to be reworked!

**Figure 64: TouchUI Administration**
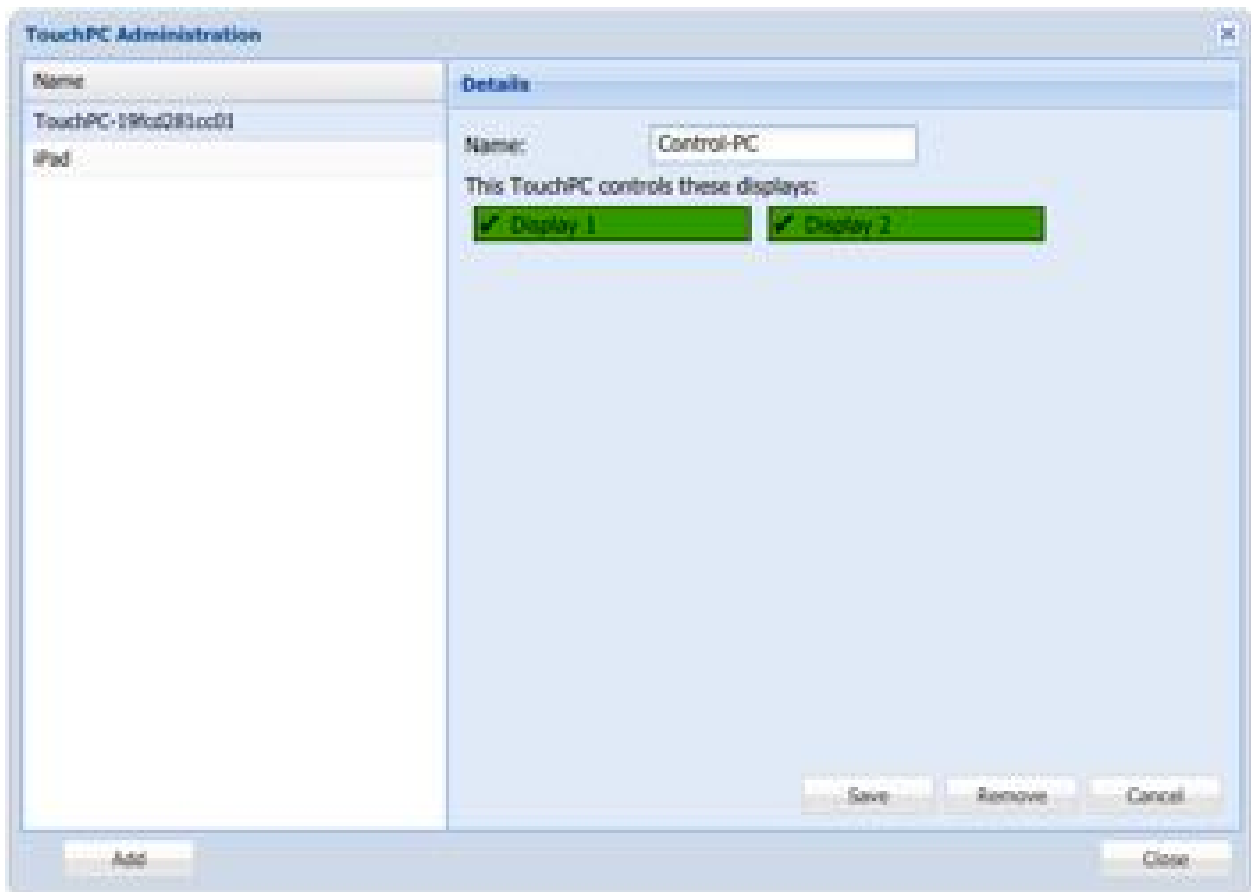
In the last step procedures and buttons are linked together with layouts. Select the TouchUI 'Button Assignment'.
In the top line select the display button assignment that it should work with (see next chapter for details).  If more than one display needs to be controlled by one procedure step through the button assignment of each display before saving this procedure.

**Figure 65: Button Assignment**
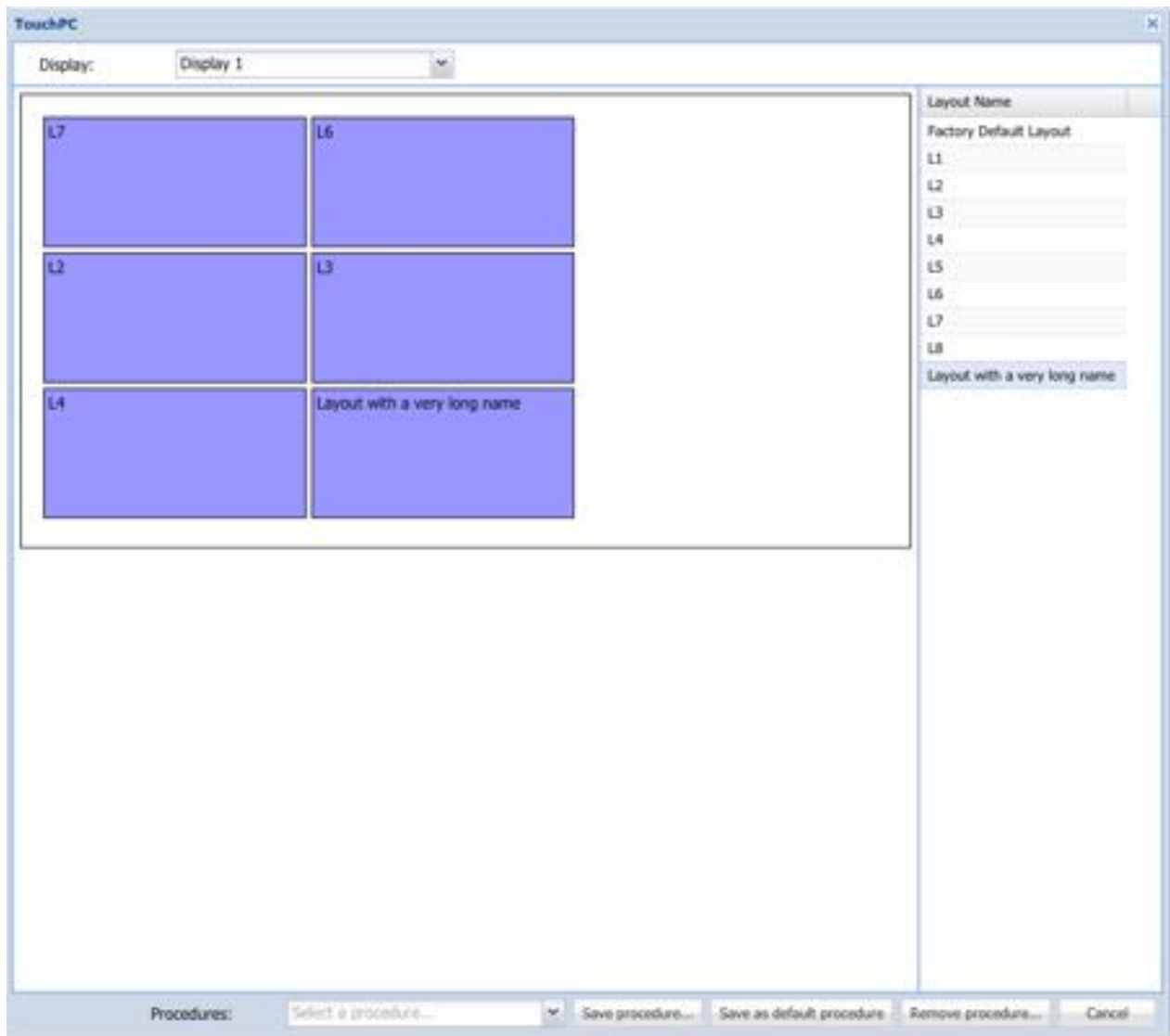


On the left-hand side, the tab shows buttons arrangement as defined in step one. On the right-hand side, the tab shows all defined layouts for this size of the selected display. i.e. if the selected display has a size of an 8 Mega Pixel display all layouts for 8 Mega Pixel displays are shown.
Drag and drop one of the layouts from the right side over one of the buttons and the button will show a preview of the layout. Assign all buttons with layout. Select the next display and assign the buttons.  The top left button is the 'default' button. When switching to a procedure this layout is selected. After rebooting MDM this layout of the 'default procedure' is selected. When all buttons are assigned, select 'Save procedure' and give it a name. Or save it as 'default procedure'. A default procedure is selected after rebooting the MDM.

To remove a procedure, first select the procedure and then use 'Remove procedure' to delete it.

Do not forget to set up the destination for the screenshots in the MDM 'Display settings' tab. The icons used to represent an input channel can be modified in the 'Administration' tab 'Advance' 'Channel Icon'. See Chapter: 3.4.4.7 Channel Icon

### 4.1.3  How to control several Displays.

There are three ways to control several attached displays with one or more devices.

Any device controls several displays with one button / procedure:
First save several displays in the button assignments with one procedure. When such a procedure is selected from a device all displays are updated, independent of any restrictions defined for the device in the 'Administration' tab.

One device controls one display with one button/ procedure only.
First save only one display in the button assignments with the procedures. Then restrict the device in the 'Administration' tab to control this display.

One device controls several displays with one button/ procedure only.
First save only one display in the button assignments with the procedures.  Repeat this with all displays you want to control. Then restrict the device in the 'Administration' tab to the display you want to control with this device.  A 'Display x' button is shown in the top line of the user window. Use this button to select the display you want to control.

## 4.2  Touch User Interface 'Modern Version'

With the 'modern version' of the TouchUI the end user can add, remove and rename his/her own procedures.

The user can define buttons with any number, position and size of inputs.

Layouts can be modified on the fly in real-time.

Snapshots can be taken and down loaded to the TouchUi device and from there they can be further handle with the tools the device offers.

The interface was tested with Chrome on iOS on iPad and certain Windows 10 devices.

There are devices under Windows 10 that don't behave as expected.

## 4.2.1  Using the 'Modern Touch User Interface'

The browser must be pointed the http://mdm-ip-address/touchui.

A window opens with the defined procedures.

To add a procedure, press the red '+' button in the lower right corner and enter a name for the procedure. A new window open with the predefined number of buttons without any layouts assigned in the buttons.

Double click any button to add or modify a button assignment. When the button is used the first time a name has to be entered.

To arrange a button, drag and drop any input from the lower part to the on-screen area. After dropping it's visible on the output display. Move with single finger gesture, resize with two fingers. To save the button arrangement just press the procedure name or the display name in the top blue line.

To rename or delete a procedure or button make a long press on the procedure or button and a window opens. Follow the instructions.

To make a snapshot press the tool symbol and select snapshot, follow the further instructions of your device.

**Figure 66: TouchUI Procedure View**
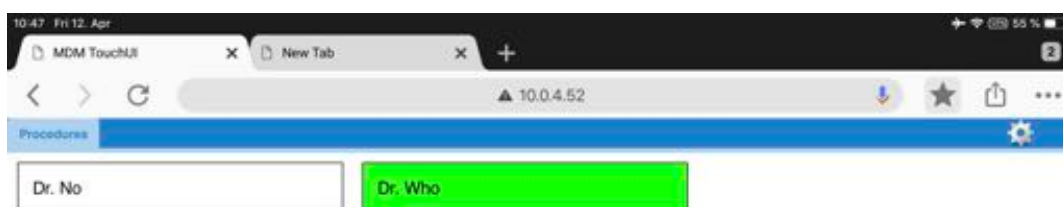
**Figure 67: Procedure Dr. Who selected**
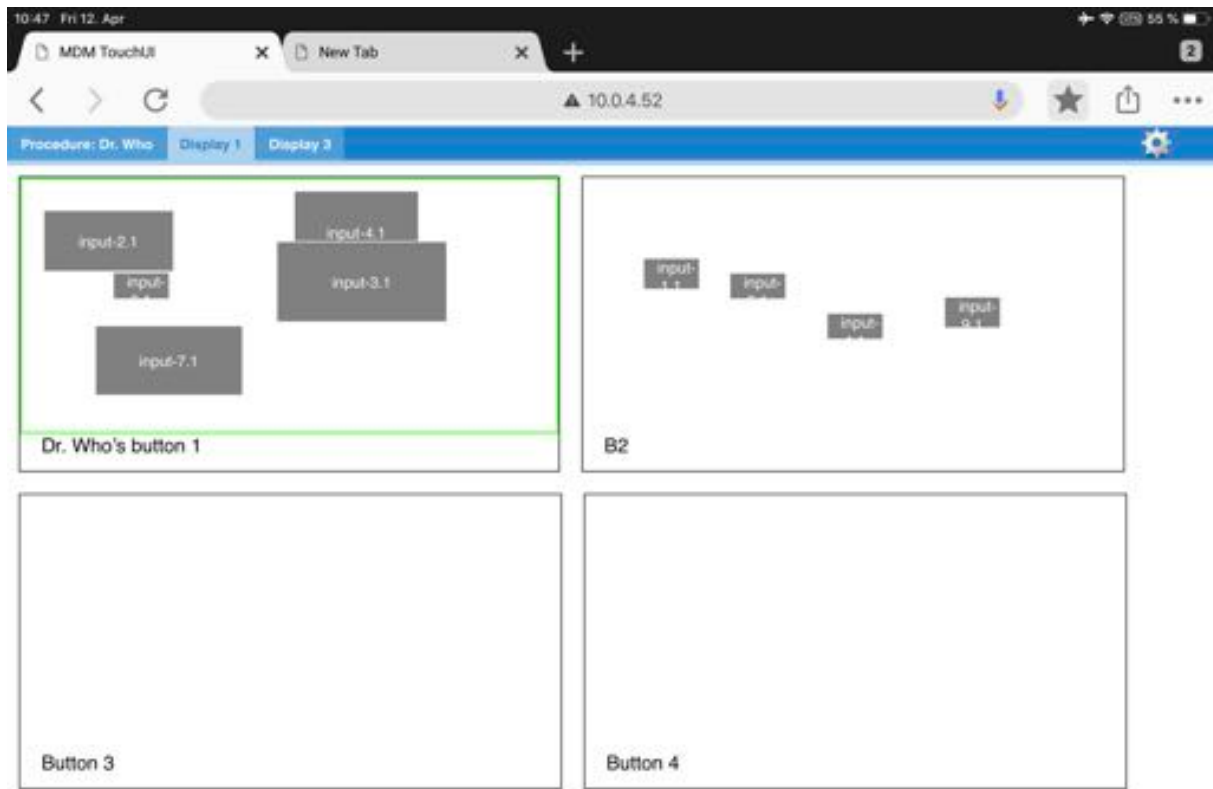


As can be seen in the top blue bar, the Procedure: Dr. Who is selected and he/she can control two displays. (They maybe have been renamed in the 'Display arrangement' tab.)
If the administrator stored icons for the inputs, they can be seen here instead of just the input number.

**Figure 68: Selected Button**
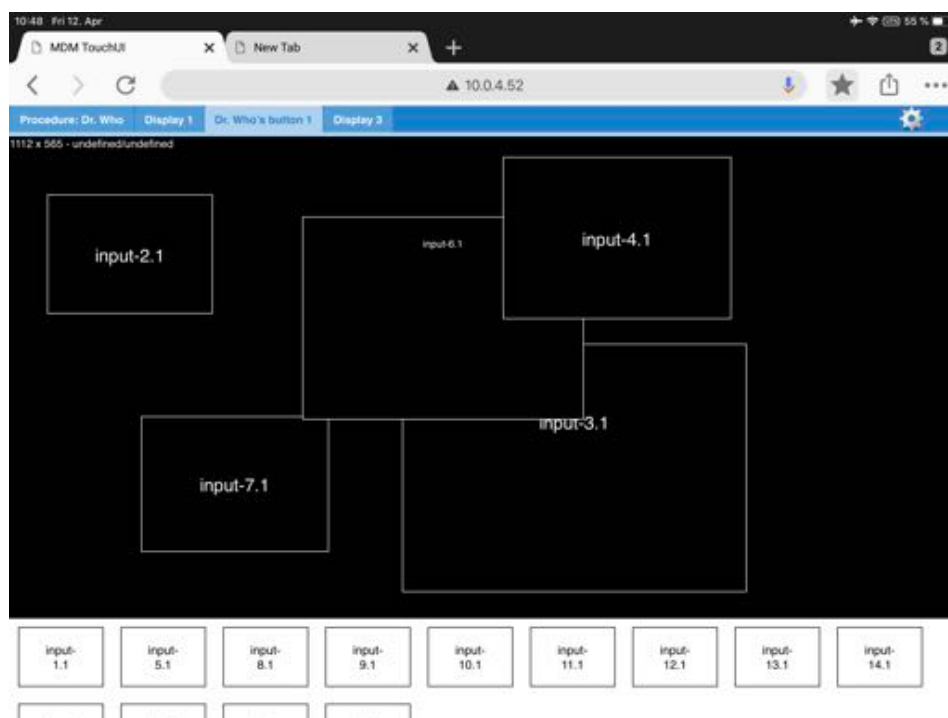
Figure 68: Selected Button: shows that procedure: 'Dr. Who' on 'Display 1' selected 'Dr. Who's button 1' for rearrangement.

Figure 69: Tool Box of TouchUI Modern Version shows how to make a snapshot or how to 'Powerdown MDM'. Wake up of MDM works only with a special program that can be loaded on Windows based devices. Please contact reseller for more information.

**Figure 69: Tool Box of TouchUI Modern Version**
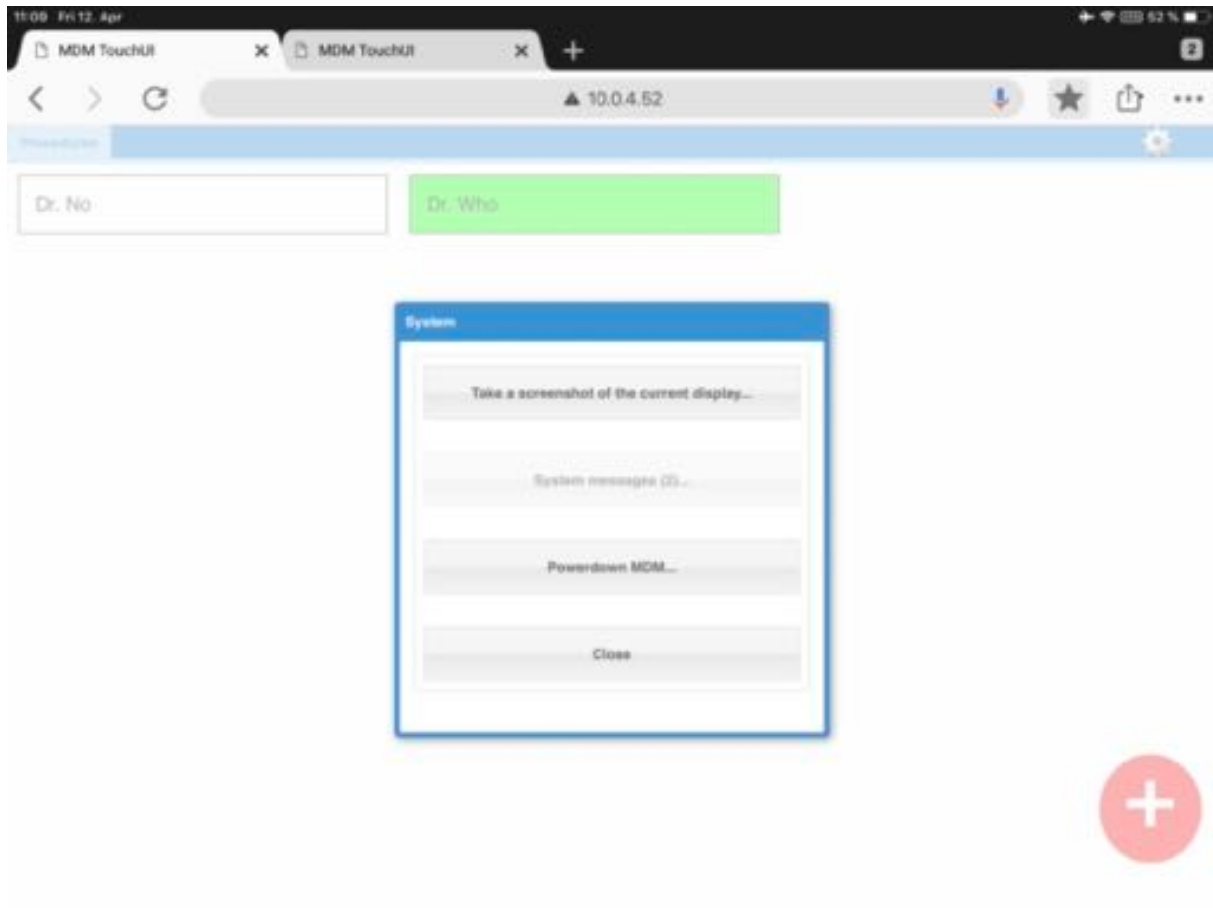
## 4.2.2 Setting up the 'Modern Version' of the Touch User Interface

In the administration interface of the MDM open the 'Configuration' 'General Setting' tab under 'TouchUI' select 'modern version'.

**Figure 70: Selection between 'Classic' and 'Modern Version' of the TouchUI**



In the 'Configuration' 'Display Setting' tab inside each 'Display' tab under 'TouchUI' you can select whether this display should be controlled by the TouchUI or not. 'MDM' or 'MDM-with-KVM' displays can be used.

**Figure 71: Select if display should be controlled by TouchUi**



When the TouchUI is used you should select: 'After reboot or standby reload' either the 'last layout' or the 'last modified layout' to return to the last button selection.

**Figure 72: Select which button is displayed after reboot**
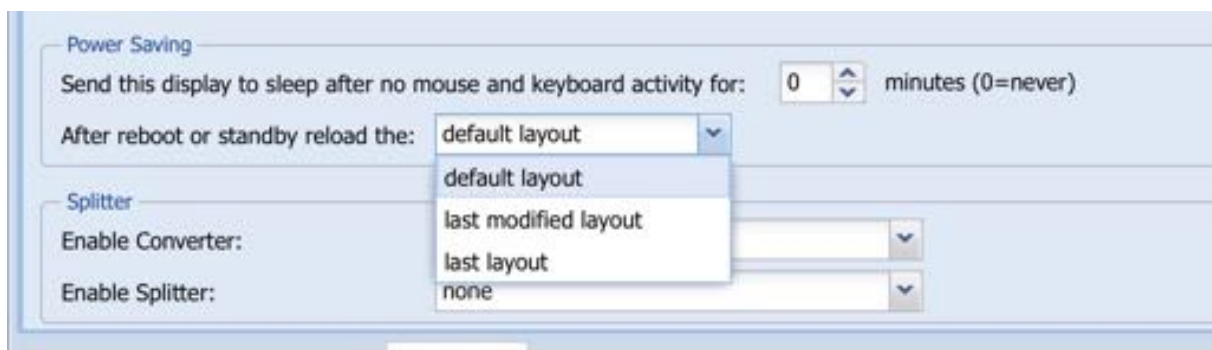


In the 'TouchUI' 'Settings' Tab arrange the total number of buttons you want to see in one window on your touch device and then how many buttons per row. You may need to change these settings depending on the resolution of the tablet/monitor size to get a nice arrangement.

**Figure 73: TouchUI Setting 'Modern Mode'**
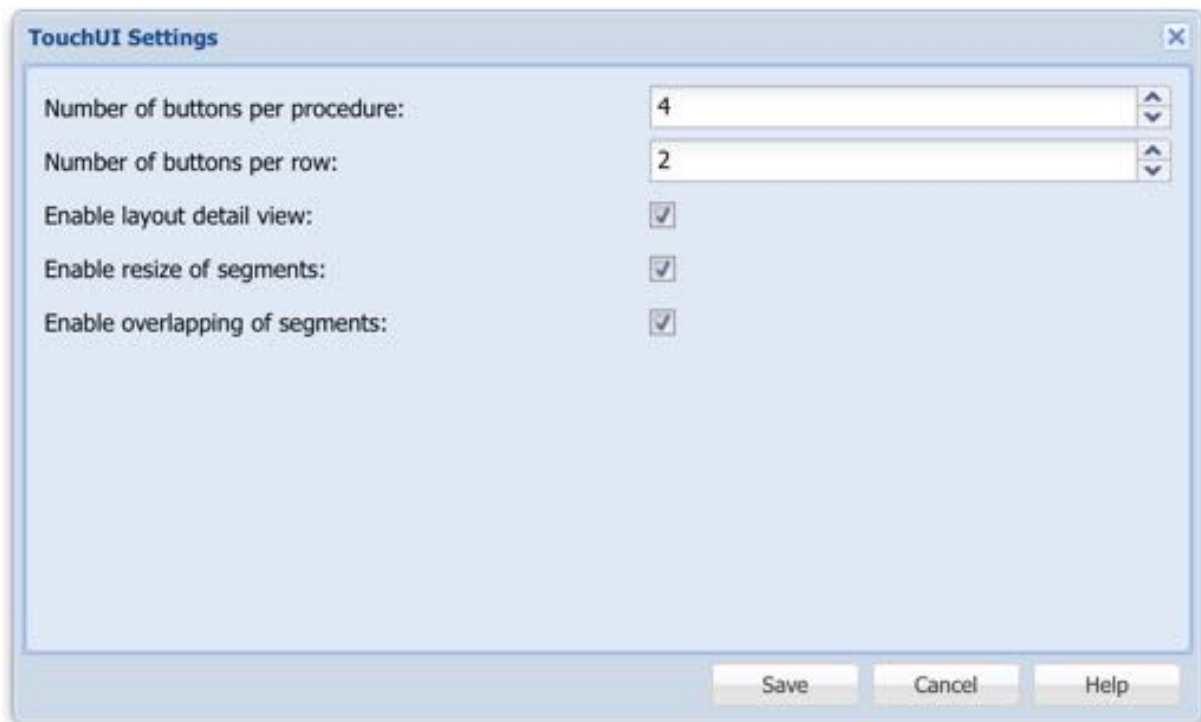


'Enable layout detailed view:' should always be enabled.
'Enable resize of segments:' enables the resizing of the inputs on screen.
'Enable overlapping of segments:' allows you to move inputs on top of each other. Remember this may lead to high bandwidth consumption.

**Figure 74: TouchUI Administration**
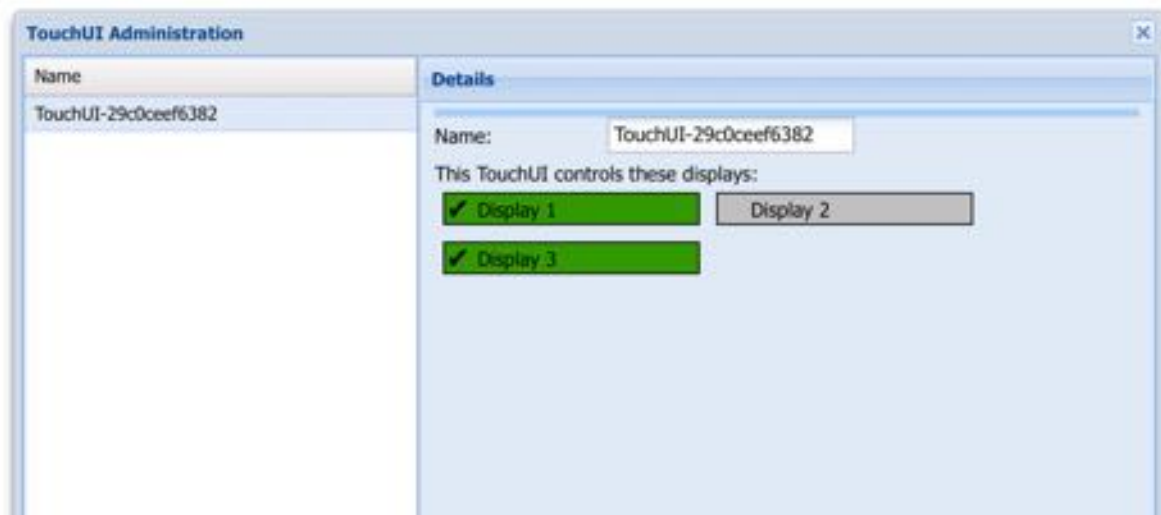


In the 'TouchUI' 'Administration tab you can select which of the connected devices can control which of the displays. Due to software restrictions all connected devices are treated the same way.
In the example Figure 74: TouchUI Administration 'Display 1' and 'Display 3' can be managed by the attached device, 'Display 2' was disabled in the 'Display Settings' from the management of the TouchUI.

# 5. Audio

The 'Audio' opens a window to control audio in and out.
**Audio In** mutes the input audio device as defined in i.e. 'Display 3'.
**Audio Out** controls the audio out volume.

**Figure 75: Audio Controls**
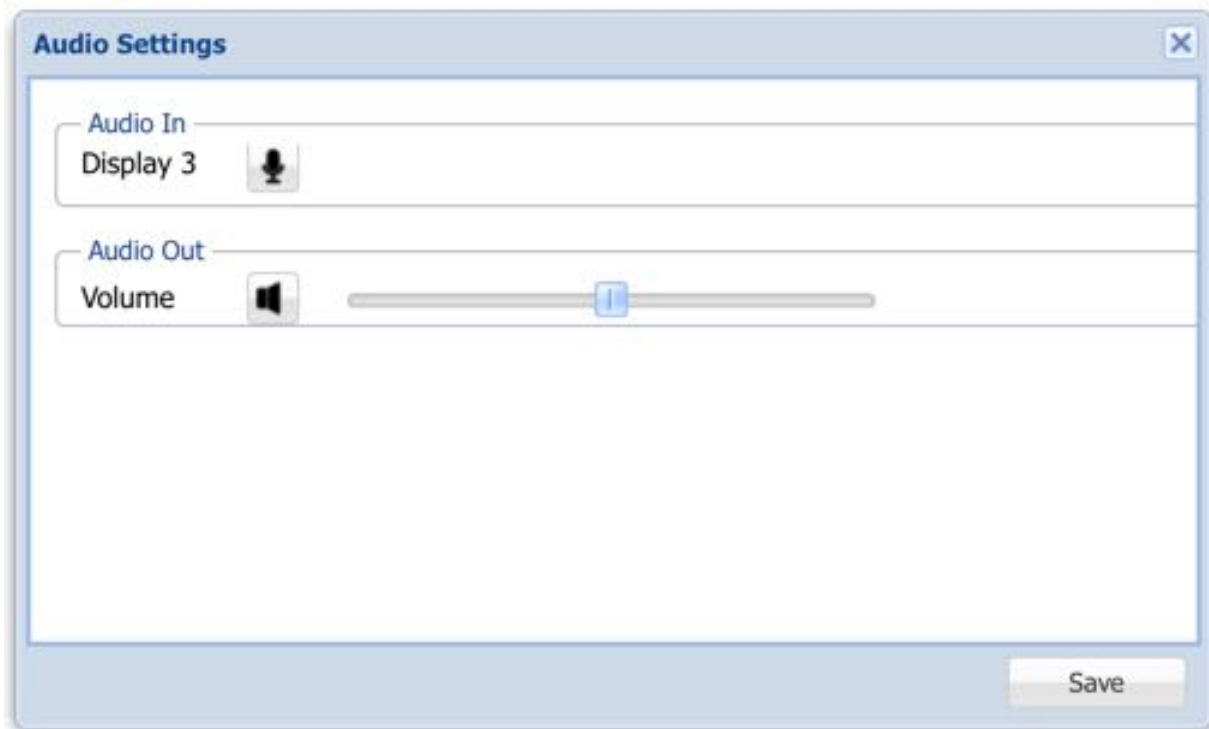
# 6. On-screen user interface

When enabled in the 'Display setting' 'MDM with KVM' mode the user can open an on-screen menu with a right click of the attached mouse. These onscreen menus allow the users to use a subset of the actions available in the browser interface.
To allow several users to share one or more displays it's possible to switch between users. Each user can save his/her own layouts. Users are selectable across all displays. Their saved layouts are visible depending on the display resolution. i.e. a layout saved on a 4Mega pixel display is not selectable on an 8Mega pixel display but on any other 4Mega pixel display.

- Layouts saved by the administrator in the browser interface are visible to all users - display resolution dependent. These layouts can be deleted by the administrator only.
- Layouts saved by one user
  - Are visible for this user only
  - On displays of the same resolution
  - Can be deleted by this user only.
- Set up the 'Last modified layout' selection in the 'power saving part' of the 'display settings' tab to return all displays and users to the last used screen after reboot or power save.
- The number of users supported can be selected in the 'General Settings' tab. A maximum of 8 users can be defined.

The following actions can be triggered on-screen:

- **Layout Overview**
  Opens a window displaying 12 layouts for quick selection.

(When the cursor is over a window)

- **Fullscreen**
  Opens the under-laying window as large as possible for this display. A second click reduces the window to the previous size.

- **Window**
  - **original size:** Reverts the under lying window to its original input size
  - **exchange with input channel:** Exchanges the under-laying window with the input selected here.
  - **screenshot of this window**: The screenshot is stored on a USB stick plugged into the same USB hub as this keyboard and mouse. The name of the stored screenshots is combined from the display name, the window name and date and time.
  - **add input channel**: Shows a live image of all inputs enabled for this display that can be selected (for more details how to disable input channels on a display refer to chapter 3.4.4.6).
  - **remove this window:** Removes the under lying window from the display

**Figure 76: On-screen menu. 'Window' selected**
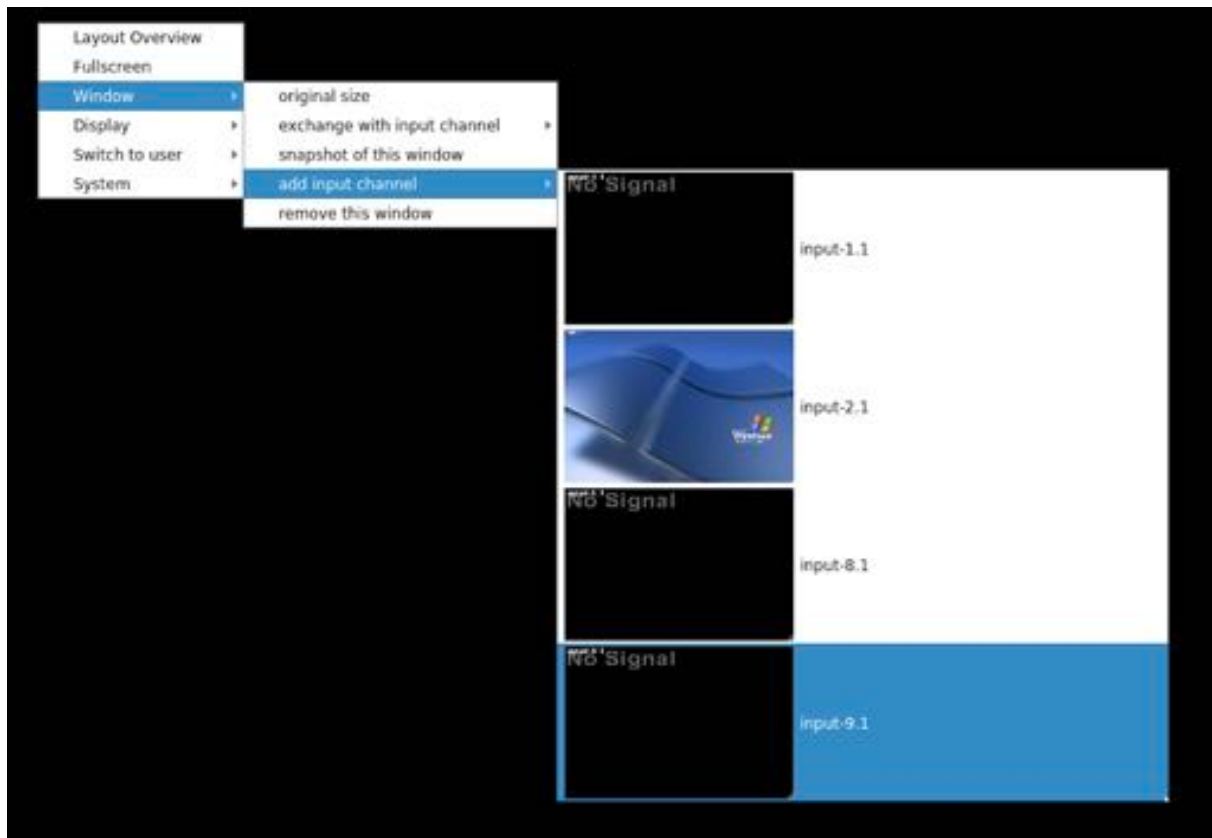


- **Display**
  - **change layout**: opens a list of available layouts of the display's resolution to select. The upper part of the list of layouts are those saved by the current user; the lower part of the list of layouts are the layouts defined by the administrator
  - **screenshot of entire screen:** the screenshot is stored on a USB stick plugged into the same USB hub as this keyboard and mouse.
  - **revert to unmodified layout**: reverts all resizes and moves of the windows.
  - **save layout as**: the current arrangement is saved as layout, and a window opens to enter a name for this layout. Layouts with the same name are overwritten. Saved layouts are user and resolution dependent.
  - **delete layout**: opens a list of layouts of the current user and resolution. Select one to delete the layout. Layouts defined by the administrator cannot be deleted by a user.
  - **annotations**: annotations can be drawn over a layout. For details please refer to chapter: 6.1 Annotations.

**Figure 77: On-Screen menu. 'Annotations'**
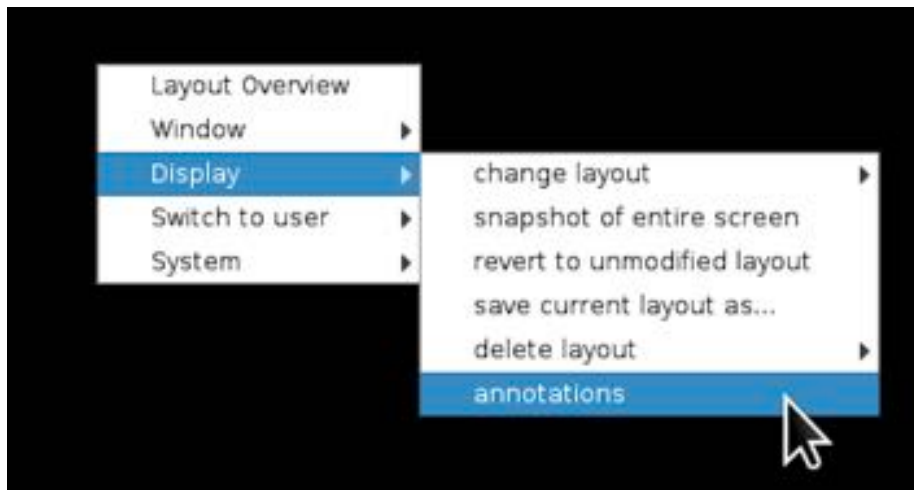


**Figure 78: On-screen menu. 'Display' selected.**
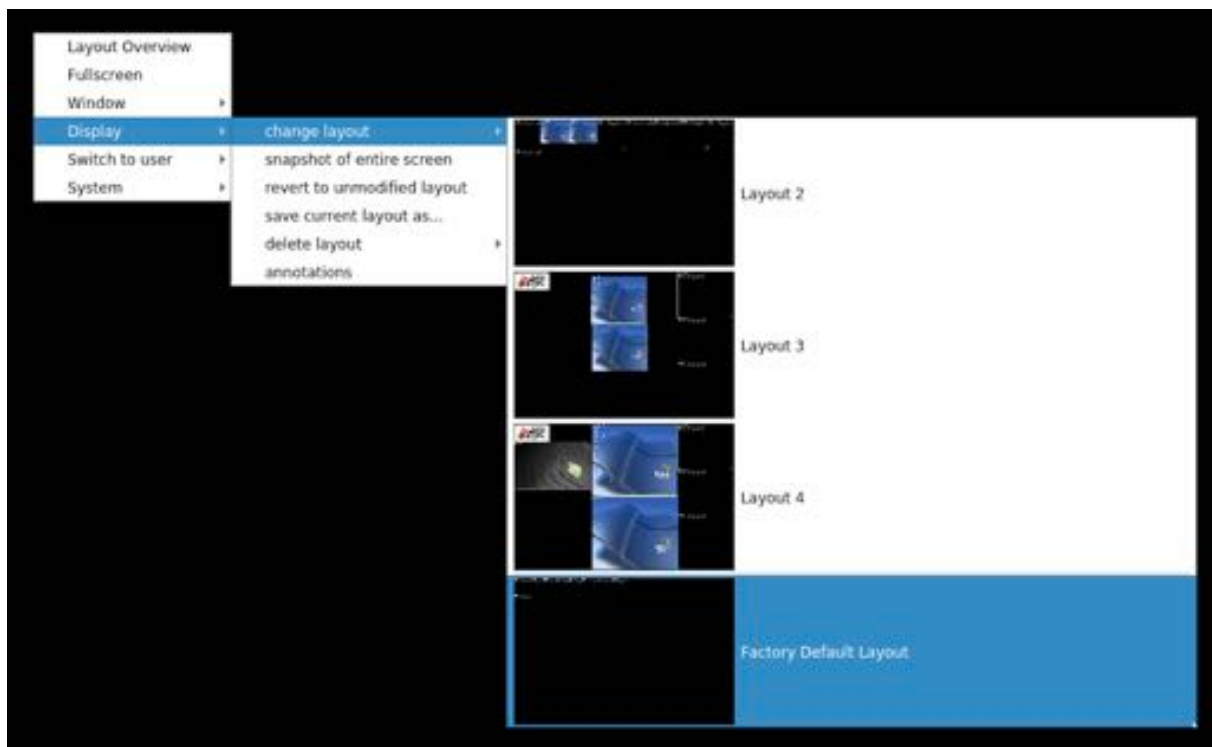


- **Switch to user**
  - a list of all users is displayed. Click one of them to select it. The last used and possibly modified layout of this user of this resolution is loaded.

**Figure 79: On-screen menu. 'Switch to user' selected.**
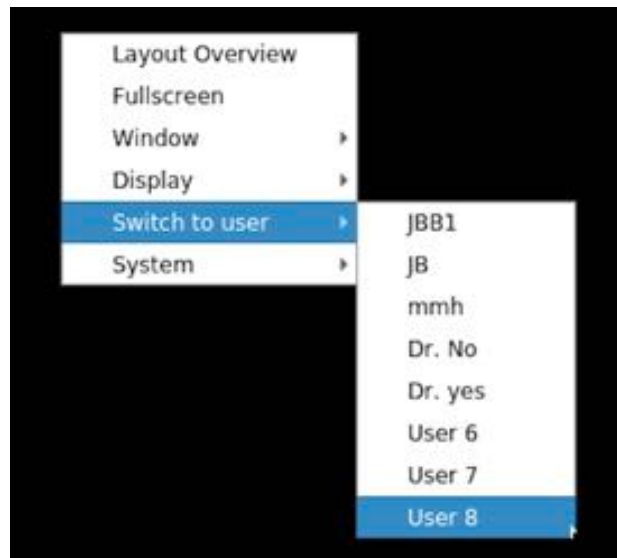


- **System**
  - o **rename user**: a list of all available users is displayed, select the one to rename.
  - o **open administration**: opens the browser page that is used to set up the MDM. This is the same browser interface as it is used from the external internet connection. If the end-user should not be able to make changes here, you can set a password to protect the browser interface.
  - o **go to standby**: sends the system to standby mode

**Figure 80: On-screen menu. 'System' selected**

## 6.1   Annotations

Annotations can be used for educational and information purposes.  In a class room setting, Annotations can be created "real-time" on an active layout.  To create an Annotation, from User Interface with Keyboard and Mouse, open the "Display" on screen menu.  Select "Annotation" to open the On-screen Annotation Menu (Figure 81: On-screen menu. 'Annotation').  It is now possible, by using a mouse, to select an annotation tool, thickness and associated color.

Annotations appear as an overlying graphic that can be stored with the associated layout for recall upon selecting the annotated layout at a later time.  Annotations are visible on mirrored displays as well on "Screen Shots".  To save an annotated layout, select the "Save Layout As" function and don't modify the name.  The saved annotated layout will be available after a subsequent power cycle.  Note, a power cycle prior to "Save Layout As" function is executed, will result in the annotation being cleared (not saved).

Note:  Layouts saved on-screen are "user" layouts and not available from the browser interface (Administrative PC).

The On-screen Annotation Menu (Figure 81: On-screen menu. 'Annotation') supports the following functions:

**Table 2: Annotation Functions**
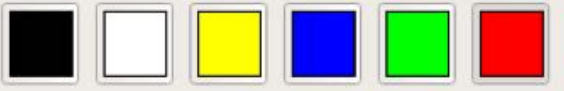
| | |
|---|---|
| | Six colors option<br>Default: Red |
| | Free-form line<br>Default |
| | Rectangular and Circular Shape Creation |
| | Arrow |
| | Two Line thickness options<br>Default: thinner |
| | Erase |
| | Clear |
| | Return to the on-screen user interface. |

**Figure 81: On-screen menu. 'Annotation'**
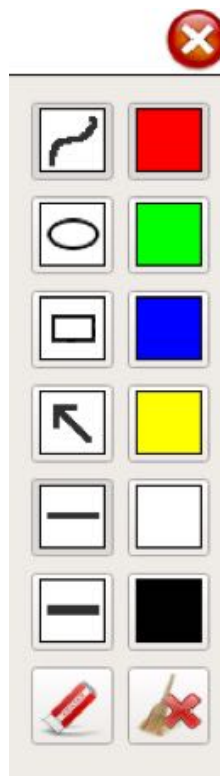
# 7. Touch-Monitor Interface

With the touch-monitor interface it is possible to control the on-screen user interface of the MDM-KVM with a touch monitor.
Not supported in this version is the connection to a remote PC with the touch interface, the mouse interface only is supported.

The following devices have been tested with this interface:
NEC MultiSync P403 SST
Input device name: "Baanto SDW-424W1-M6L-XXX-XX-PRD"
Input device vendor 0x2453 product 0x100 version 0x110

LindenGroup Display RAP 2122 AM
Input device name: "eGalax Inc. eGalaxTouch EXC2203-41v01"
Input device vendor 0xeef product 0x2203 version 0x210

Devices with similar touch controller interface should work as well.

The touch interface USB connector must be connected in parallel or instead of the mouse USB connection. Mouse and touch interface work in parallel.

The following gestures are supported:
**Touch a window and move**: moves the window or swaps the window, depends on the setting in the KVM settings tab.

**Double touch on a window:** open this window in full screen mode centered, the next double touch to the same window will reposition and resize this window to its original position and size. A double touch to another window will reposition and resize the enlarged window to its original position and size and open the new window full size.

**Two finger gesture:** used to zoom out or in.

**Hold one finger and double click with another finger:** connect / disconnect from a remote PC. All further touches will be sent to the connected PC. Works fine with Windows 10, fairly good with Windows 7. Does not function with MAC OS X and Windows XP. Works with Linux but it's desktop dependent.

**Hold touch for a few moments:** opens the on-screen menu, for details see chapter: 0

On-screen user interface.

The touch monitor interface must be enabled in the administration interface. Under the 'Configuration' tab select 'Display Settings'.  Select the display the touch interface should be connected to and select 'MDM-with-KVM'. Select the USB port the touch interface is connected to and 'enable touch monitor'.

When the touch monitor is connected the very first time a calibration cycle should be run for proper positioning of the touch location. Open the on-screen menu and go to 'System', 'Calibrate touch'. Touch the circles shown on screen. After the 3$^{rd}$ touch the touch monitor is calibrated and can be used at any MDM output. The calibration values are stored in the configuration file. The calibration cycle can be repeated any time.

If the monitor in the OR room has no touch interface a smaller monitor with a touch surface can be installed in the control room. This monitor can be defined as mirror of the OR room monitor and when its touch interface is connected to the mouse and keyboard input of the OR room monitor, the OR room monitor can be controlled from the control room.

# 8. Remote Control

The MDM/KVM has two remote control interfaces.
For machine and user interaction a 'rest' interface is included.

Detailed descriptions of these interfaces are available in a separate document under CDA.

# 9. Internet Security

The following internet port are used by MDM-1. All other ports are not active.

| Port | Service |
|---|---|
| 22: | SSH |
| 80: | MDM-Service Browser interface |
| 443 | if https browser interface is used |
| 5353 | mDNS Resolver |
| 9222: | Touch-PC Update Server |
| 12340: | MDM-Tester |
| 12341: | MDM-Validator (not used) |
| 12351 and higher: | MDM-UID 1 |

# 10. Error Messages and Warnings

The system shows several error messages and warnings in the browser. They appear as drop down windows for several seconds and as 'System messages' in the top right corner of the browser.

**Figure 82: System Messages**



They are not displayed on the local browser, only with a remote browser.

Here is a list of these messages with possible suggestions how to react:

## 10.1 Error Messages during Booting

The following error messages are shown during booting. They are visible on the main output monitor if possible. A log entry is made for these. The first part of the message gives the details of the error the second part hints to possible solutions to solve the problem.

1. No MDI boards found.
2. MDI x has wrong ID
   a. The ID of one or more MDI boards does not fit to this MDM system.
3. MDI x swapped with MDI y
   a. The MDI boards are swapped.
4. Found more MDI boards than configured
5. MDI x of y is missing
   a. This (These) board is missing due to a hardware failure.
6. No graphics board found
   a. Log –File entry only
7. No USB-Input (KMS) board found
   a. This message is shown in KVM- systems only

If one of the above error messages appears the system needs to be serviced.

In one of the following situations the system executes a 'Reset to Default' command.

1. No configuration file found
2. Decrypt Error
3. No valid xml data
4. Invalid configuration data
5. Incompatible configuration version

The on screen message looks like this:
     'No configuration found.
     Resetting to default configuration.
     Please wait….'

## 10.2 General Messages and Warnings

| Error or Warning as shown in browser | Reason and possible solution |
|---|---|
| Channel xy is now DISABLED, as it is shared with the enabled channel yx! | For information only.  If the second channel of a shared channel is enabled this message informs that the other channel is disabled and cannot be used i.e. for event handling. |

### 10.2.1 Messages seen during resizing of input channels.

| Overrun #1 | Reduce input size of that channel or Crop left or right side of that channel. |
|---|---|
| Overrun #2 | The bandwidth limit exceeded, one or more of the windows had to be removed. This may happen during arrangement or while a layout is displayed and one of the inputs reconnects with a different resolution or refresh rate. Check all inputs, especially the refresh rate. The windows removed are not necessarily the ones, which caused the problem. |

### 10.2.2 Notifications

| Notification, Input channel #x is now connected. | Input channel #x is now connected (online), which means a signal is received. This may trigger events if events have been activated. |
|---|---|
| Notification, Input channel #x is now disconnected. | Input channel #x is now disconnected (offline), which means no signal is received. This may trigger events if events have been activated. |
| Notification, Layout  'Name of the layout' activated… | The layout with the name 'Name of the layout' is now activated. The activation was triggered either by the user in the browser interface or by the remote control or by events. |

### 10.2.3 Notifications when KMS is connected

| Notification, MW-KVM mouse connected / disconnected | The mouse connected to MW-KVM is connected or disconnected |
|---|---|
| Notification, MW-KVM keyboard connected / disconnected | The keyboard connected to MW-KVM is connected or disconnected |

| Notification, USB port # connected / disconnected | The KMS USB port # is connected or disconnected |
|---|---|

### 10.2.4        Alarm messages displayed in the browser

| Alarm, Fan #x is now at value 12345 | Alarm message for fans if they rotate to slow and maintenance is necessary. |
|---|---|
| Alarm, Temperature is now at value 123 | Alarm message for temperature. The temperature is too high. Either ambient temperature should be reduced or maintenance is necessary. |
| | |
| Error, Configfile NOT stored on server! | For details see log file (MW-KVMsvc). |
| Error, Restore of configfile was NOT successful! | For details see log file (mdmsvc). |
| Unable to save configuration file on local disk! | For details see log file (mdmsvc). |

### 10.2.5        Messages visible in the 'Status' tab of the browser

| MDM booted from factory default software | There was an error during the update process and the system booted from an older version of the software. Try to update again. |
|---|---|
| Default config file used | The MDM software found a problem with the configuration file and uses a default configuration file. For more details see next chapter. |

### 10.2.6        Messages written to the output monitor.

When a custom default config error is shown, use the custom default IP address to restore a valid Configuration from the FTP server.

| Custom default config - no configuration found | The MDM-1 system switched back to the custom default configuration, because there is no configuration file. Use 'Restore |
|---|---|
| Custom default config - incompatible configuration data | The MDM-1 system switched back to the custom default configuration, because the configuration file is not for this type of system. (i.e. MDM-1S not MDM-1) |
| Custom default config - incompatible version | The MDM-1 system switched back to the custom default configuration, because the configuration file is of the wrong version. |
| Custom default config - encrypted config file | The MDM-1 system switched back to the custom default configuration, because the configuration file is either defect or the decryption is not possible. |

| Custom default config - no valid xml config file | The MDM-1 system switched back to the custom default configuration, because the configuration file is defect. |

When a factory default config error is shown, use the factory default IP address, set up a FTP server and restore a valid configuration from the FTP server.

| Factory default config - no configuration found | The MDM-1 system switched back to the factory default configuration, because there is no configuration file. |
| Factory default config - incompatible configuration data | The MDM-1 system switched back to the custom default configuration, because the configuration file is not for this type of system. (i.e. MDM-1S not MDM-1) |
| Factory default config - incompatible version | The MDM-1 system switched back to the factory or custom default configuration, because the configuration file is of the wrong version. |
| Factory default config - encrypted config file | The MDM-1 system switched back to the factory or custom default configuration, because the configuration file is either defect or the decryption is not possible. |
| Factory default config - no valid xml config file | The MDM-1 system switched back to the factory or custom default configuration, because the configuration file is defect. |

## 10.2.7    Update Error Messages

The following messages may appear during the update process, they are stored in the 'update.log' file.

| 1 | Update successful Power cycle needed |
|---|---|
| 2 | Update successful Reboot needed |
| 3 | MD5sum check failed for files in archive, the update file is corrupted. |
| 4 | MDM: MDI Version check of  HW layout or FPGA failed, the update package is not valid fort his MDM-Hardware |
| 5 | MDM: MDI FPGA update failed, there is a hardware problem with the MDM, try once again to update. |
| 6 | SMfit: untar of smfitupd.tar failed, SMfit update failed. |
| 7 | SMfit: script 'updatesmfit.sh' does not exist, SMfit update failed. |
| 8 | SMfit: updatesmfit.sh returns failure for 2nd time |
| 9 | MDM: MD5 checksum of copied files failed, try once again, if this fails MDM hardware is defect. |
| 10 | MDM: KMS Update failed |

# 11.  Default Software and Configurations

## 11.1 Default Configurations
The MW-KVM-1 boots up with the specified Tritec default configuration.

## 12.   Attachments

### 12.1  Build in Analog-Timings.

The following table shows the build in analog timings. The table is for reference only. The actual timings are shown as described in chapter 3.4.4.3 Analog. If one of these analog timings is detected by the hardware all parameters are set up automatically. Only the phase needs to be corrected.

**Table 3: Predefined Analog-Timings**

| Resolution | Timing Name | |
|---|---|---|
| 640x480@60Hz | VESA | GTF |
| 696x480@60Hz | SC 6000 | |
| 640x480@75Hz | VESA | DMT |
| 640x480@75Hz | VESA | GTF |
| 640x480@75Hz | VESA | CVT |
| 640x480@85Hz | VESA | GTF |
| 640x480@85Hz | VESA | CVT |
| 640x480@60Hz | SC 6802XL | |
| 640x480@60Hz | VESA | DMT |
| 800x600@60Hz | VESA | GTF |
| 800x600@60Hz | VESA | CVT |
| 800x600@75Hz | VESA | DMT |
| 800x600@75Hz | VESA | GTF |
| 800x600@60Hz | VESA | DMT |
| 800x600@75Hz | VESA | CVT |
| 800x600@85Hz | VESA | GTF |
| 800x600@85Hz | VESA | CVT |
| 1024x768@60Hz | VESA | GTF |
| 1024x768@60Hz | VESA | CVT |
| 1024x768@75Hz | VESA | DMT |
| 1024x768@75Hz | VESA | GTF |
| 1024x768@75Hz | VESA | CVT |
| 1024x768@60Hz | VESA | DMT |
| 1024x768@85Hz | VESA | GTF |
| 1024x768@85Hz | VESA | CVT |
| 1024x800x84Hz | DG2 | SUN |
| 1280x800x76Hz | DG2 | SUN |
| 1152x900x66Hz | DG2 | SUN |
| 1152x900x76Hz | DG2 | SUN |
| 1440x900x76Hz | DG2 | SUN |
| 1600x1000x66Hz | DG2 | SUN |
| 1280x1024@60Hz | VESA | GTF |
| 1280x1024@60Hz | VESA | CVT |
| 1280x1024@60Hz | VESA | DMT |
| 1280x1024@75Hz | VESA | DMT |
| 1280x1024x67Hz | DG2 | SUN |
| 1280x1024@75Hz | VESA | GTF |
| 1280x1024@75Hz | VESA | CVT |
| 1280x1024@85Hz | VESA | GTF |
| 1280x1024@75Hz | VESA | CVT |
| 1600x1200@60Hz | VESA | GTF |
| 1600x1200@60Hz | VESA | CVT |
| 1600x1200@60Hz | VESA | DMT |

```
  1200x1600@60Hz       VESA        GTF
  1200x1600@60Hz       VESA        CVT
  1280x1024@72Hz        A02
  1280x1024@72Hz     A02 neu
1920x1080@60Hz
1920x1200@60Hz
```

**12.2  Available EDID data sets**

EDID data sets are store in EEPROM for each input channel. Each time they are changed they are written to the EEPROM. This way any PC connected can read out the EDID data even when the MDM is powered down, as it is specified for the DDC channel.

## Table 4: Details of EDID data sets

| | Digital VGA | Digital SVGA | Digital XGA | Digital SXGA | Digital portrait 1,6k | Digital UXGA default | Analog 2 SXGA |
|---|---|---|---|---|---|---|---|
| Note: | | | | | | | |
| | | | | | | | |
| Source number: | EDID 0 | EDID 1 | EDID 2 | EDID 3 | EDID 4 | EDID 5 | EDID 6 |
| "Max. Resolution" name: | "D-640x480" | "D-800x600" | "D-1024x768" | "D-1280x1024" | "D-1200x1600" | "D-1600x1200" | "A-1280x1024" |
| Vendor ID / Product ID | MDM1111 | MDM1111 | MDM1111 | MDM1111 | MDM1111 | MDM1111 | MDM1112 |
| | | | | | | | |
| Analog / Digital | Digital | Digital | Digital | Digital | Digital | Digital | Analog |
| Preferred timing mode | x | x | x | x | x | x | x |
| Established Timings: | | | | | | | |
| 720x400x70 | . | . | . | . | . | . | x |
| 720x400x88 | . | . | . | . | . | . | . |
| 640x480x60 | x | x | x | x | x | x | x |
| 640x480x67 | . | . | . | . | . | . | . |
| 640x480x72 | . | . | . | . | . | . | . |
| 640x480x75 | . | . | . | . | . | . | x |
| 800x600x56 | . | . | . | . | . | . | . |
| 800x600x60 | . | x | x | x | x | x | x |
| 800x600x72 | . | . | . | . | . | . | . |
| 800x600x75 | . | . | . | . | . | . | . |
| 832x624x75 | . | . | . | . | . | . | x |
| 1024x768x87 | . | . | . | . | . | . | . |
| 1024x768x60 | . | . | x | x | x | x | x |
| 1024x768x70 | . | . | . | . | . | . | . |
| 1024x768x75 | . | . | . | . | . | . | x |
| 1280x1024x75 | . | . | . | . | . | . | x |
| 1152x870x75 | . | . | . | . | . | . | . |
| Standard Timings: | | | | | | | |
| Timing ID #1 | 640x480x60 | 800x600x60 | 1024x768x60 | 1280x1024x60 | . | 1600x1200x60 | 1280x1024x75 |
| Timing ID #2 | . | . | . | | | 1280x1024x60 | 1024x768x85 |
| Timing ID #3 | . | . | . | . | . | 1280x720x60 | 800x600x85 |
| Timing ID #4 | . | . | . | . | . | 1400x1050x60 | 640x480x85 |
| Timing ID #5 | . | . | . | . | . | 1440x900x60 | . |
| Timing ID #6 | . | . | . | . | . | 1152x864x60 | |
| Timing ID #7 | . | . | . | . | . | | . |
| Timing ID #8 | . | . | . | . | . | | . |
| Detailed Timings | | | | | | | |
| Block 1 | Timing: | Timing: | Timing: | Timing: | Timing: | Timing: | Timing: |
| | 640x480x60 | 800x600x60 | 1024x768x60 | 1280x1024x60 | 1200x1600x60 | 1600x1200x60 | 1280x1024x60 |
| | Pix Clk: 25.20MHz | Pix Clk: 39.79MHz | Pix Clk: 65MHz | Pix Clk: 108MHz | Pix Clk: 162MHz | Pix Clk: 162MHz | Pix Clk: 108MHz |
| | SepSync V:-,H:- | SepSync V:+,H:+ | SepSync V:-,H:- | SepSync V:+,H:+ | SepSync V:+,H:- | SepSync V:+,H:+ | SepSync V:+,H:+ |
| Block 2 | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: |
| | Name: | Name: | Name: | Name: | Name: | Range Limits: | Range Limits: |
| | MDM Digital | MDM Digital | MDM Digital | MDM Digital | MDM Digital | V:25-76Hz, H:25-100kHz | V:50-85Hz, H:25-82kHz |
| | | | | | | Max Pxl Clk:170MHz | Max Pxl Clk:140MHz |
| Block 3 | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: |
| | unused | unused | unused | unused | unused | Name: | Name: |
| | | | | | | MDM Digital | MDM Analog 2 |
| | | | | | | | |
| Block 4 | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: | Monitor: |
| | unused | unused | unused | unused | unused | unused | unused |

| Analog 9 WUXGA default for ch 9,18,27 | Digital 1080p (only) | Digital "3MP" | Digital "5MP" | Digital 2Kx2K,30Hz (only) | Digital WUXGA | Digital WQXGA | Digital WQXGA MDI6 - Ch1 only | Digital WQXGA MDI6 - Ch1 only | Analog FullHD |
|---|---|---|---|---|---|---|---|---|---|
| EDID 7 "A-1920x1200" MDM1119 | EDID 8 "D-1920x1080" MDM1080 | EDID 9 "D-1536x2048,30Hz" MDM2130 | EDID 10 "D-2048x2560,25Hz" MDM2150 | EDID 11 "D-2048x2048,30Hz" MDM2222 | EDID 12 "D-1920x1200" MDM1111 | EDID 13 "D-2560x1600,30Hz" MDM2560 | EDID 14 "D-2560x1600,60Hz" MDM2560 | EDID 15 "D-2560x1440,60Hz" MDM2560 | EDID 16 "A-1920x1080" MDM1080 |
| Analog | Digital | Digital | Digital | Digital | Digital | Digital | Digital | Digital | Analog |
| x | x | x | x | x | x | x | x | x | x |
| x | . | . | . | . | x | x | x | x | x |
| . | . | . | . | . | . | . | . | . | . |
| x | . | x | x | . | x | x | x | x | x |
| . | . | . | . | . | x | x | x | x | . |
| . | . | . | . | . | x | x | x | x | . |
| x | . | x | x | . | x | x | x | x | x |
| . | . | . | . | . | x | x | x | x | . |
| x | . | . | . | . | x | x | x | x | x |
| . | . | x | x | . | x | x | x | x | . |
| . | . | x | x | . | x | x | x | x | . |
| x | . | . | . | . | x | x | x | x | x |
| . | . | . | . | . | . | . | . | . | . |
| x | . | x | x | . | x | x | x | x | x |
| . | . | x | x | . | x | x | x | x | . |
| x | . | x | x | . | x | x | x | x | x |
| x | . | . | . | . | x | x | x | x | x |
| . | . | . | . | . | x | x | x | x | . |
| 1600x1200x60 1280x1024x85 1024x768x85 800x600x85 640x480x85 | . | 1280x1024x60 | 1280x1024x60 | . | 1600x1200x60 1152x864x60 1280x720x60 1400x1050x60 1440x900x60 | 1600x1200x60 1152x864x60 1280x720x60 1400x1050x60 1440x900x60 1280x1024x60 1920x1080x60 1920x1200x60 | 1600x1200x60 1152x864x60 1280x720x60 1400x1050x60 1440x900x60 1280x1024x60 1920x1080x60 1920x1200x60 | 1600x1200x60 1152x864x60 1280x720x60 1400x1050x60 1440x900x60 1280x1024x60 1920x1080x60 1920x1200x60 | 1920x1080x60 1280x1024x75 1024x768x85 800x600x85 640x480x85 |
| Timing: 1920x1200x60 Pix Clk: 154MHz SepSync V:-,H:+ Timing: 1920x1080x60 Pix Clk: 148.50MHz SepSync V:+,H:+ Monitor: Range Limits: V:50-85Hz, H:25-100kHz Max Pxl Clk:170MHz Monitor: MDM Analog 9 | Timing: 1920x1080x60 Pix Clk: 148.50MHz SepSync V:+,H:+ Timing: 1920x1080x50 Pix Clk: 148.50MHz SepSync V:+,H:+ Monitor: Name: MDM 1080p Monitor: unused | Timing: 1280x1024x60 Pix Clk: 108MHz SepSync V:+,H:+ Timing: 1536x2048x30 Pix Clk: 128MHz SepSync V:+,H:- Timing: 2048x1536x30 Pix Clk: 128MHz SepSync V:+,H:- Monitor: MDM SMD21300 | Timing: 1280x1024x60 Pix Clk: 108MHz SepSync V:+,H:+ Timing: 2048x2560x25 Pix Clk: 150MHz SepSync V:+,H:- Timing: 2560x2048x25 Pix Clk: 128MHz SepSync V:+,H:- Monitor: MDM SMD21500 | Timing: 2048x2048x30 Pix Clk: 148.50MHz SepSync V:+,H:+ Monitor: Name: 2k x 2k x 30p Monitor: unused | Timing: 1920x1200x60 Pix Clk: 162MHz SepSync V:+,H:+ Timing: 1280x1024x60 Pix Clk: 108MHz SepSync V:+,H:+ Monitor: Name: MDM Digital Monitor: unused | Timing: 2560x1440x30 Pix Clk: 120.60MHz SepSync V:+,H:+ Timing: 2560x1600x30 Pix Clk: 134.10MHz SepSync V:+,H:+ Monitor: Name: MDM Digital Monitor: unused | Timing: 2560x1440x30 Pix Clk: 241.20MHz SepSync V:+,H:+ Timing: 2560x1600x60 Pix Clk:268.20 MHz SepSync V:+,H:+ Monitor: Name: MDM Digital Monitor: unused | Timing: 2560x1440x60 Pix Clk: 241.20MHz SepSync V:+,H:+ Monitor: Name: MDM Digital Monitor: unused | Timing: 1920x1080x60 Pix Clk: 138,5MHz SepSync V:-,H:+ Monitor: Range Limits: V:50-85Hz, H:25-83kHz Max Pxl Clk:140MHz Monitor: Name: MDM Analog HD Monitor: unused |